# Kohl's Proprietary Brands Product Inspections | Hardlines

| Quality KPI | First Time Pass Rate - Final Inspection + % of Styles inspected | Goal | ≥ 80% |
| --- | --- | --- | --- |
| | Construction/Visual defect rate | | ≤ 4% |

## Inspection Requirements Based on BASE Style Total Ordered Units

| | | Inspection Shipment | Total Final Inspections | All Additional Shipments |
| --- | --- | --- | --- | --- |
| New / E-Comm Exclusive / *Test Orders | Inspections Required Every 6 Months | 1st Largest / Bulk / Store Set | **2** Every 6 Months | Should be VSI inspected via Inspectorio if available; otherwise, inspections must be provided within 24 hours of request. |
| Replenishment | Inspections Required Every 3 Months | 1st or Largest | | |

## Kohl's 3rd Party Inspection Policy

A **Passing** or **Accepted final random inspection (FRI)** completed by an approved 3rd party inspection service using **Inspectorio** for all Kohl's Private & Exclusive (Proprietary)

| Inspection Booking | PO / Shipment Selection | Final inspections should be booked by the style / item, PO and pack type (Import - Kohl's, Domestic - Vendor / pack type - Ecom, bulk, etc.) **Vendor/Supplier is responsible for selecting or creating PO(s) for inspection in Inspectorio** |
| --- | --- | --- |
| | Style / Order Grouping | Same Kohl's brand + same base style fit & size range<br>Same Kohl's brand + multiple items / sets / sizes as part of a program<br>>1 PO of the same style(s) / item(s) with the same ship / Start Factory / X-Factory date |
| *Test Orders | | The initial test order must be inspected by a 3rd party inspection company if the product rolls out to a Bulk/Store order the largest PO/Shipment is required to be inspected. |
| Additional Shipments not inspected by a 3rd Party | | Additional shipments / production runs not required for 3rd party final inspection are to be inspected internally following Kohl's AQL (2.5 Major / Minor Combined) standard, inspection levels and sampling and defect classification |

*Kohl's reserves the right to add additional inspections as they deem necessary (e.g, failed inspection, previous quality concerns/issues, test, etc.)   **Questions | email** quality.assurance@kohls.com