

EDI Translation and Application Error Notification Process

Trading partners need to be aware that when a document fails at Kohl's it is rejected and not processed in Kohl's system.

Kohl's has two levels of edits where inbound EDI documents can fail:

- Translation
- Application

Kohl's has two methods for EDI document error notification:

- EDI 864 Text Message
- Email to trading partner's EDI contact

Translation Errors

- Translation errors will be communicated to the trading partner via an EDI 864 Text Message.
- All 864 text messages regarding translation errors must be **read and resolved** by the trading partner. Kohl's expects errors to be resolved in a timely manner.
- Trading partners will receive a separate 864 text message for each error that occurs within the same file.
- For detailed information on these errors refer to the EDI Translation Error Detail document.
- There is no attachment included with the 864 text message notification. Trading Partners will need to review the EDI data to find the error.
- If a trading partner receives an 864 text message for an error that is not listed on the EDI Translation Detail Error document, contact edimio@kohls.com.
- Trading Partners are responsible for researching and resolving any translation errors. Trading Partners who use a third party EDI provider are responsible for working with their provider to resolve any errors in a timely manner.
- See the EDI 864 Text Message mapping guide for an example of the Text Message.

Application Errors

- Application errors will be communicated to trading partners via an email from edimio@kohls.com. Kohl's expects errors to be resolved in a timely manner.
- Trading Partners are responsible for researching and resolving any application errors. Trading Partners who use a third party EDI provider are responsible for working with their provider to resolve any errors in a timely manner.