

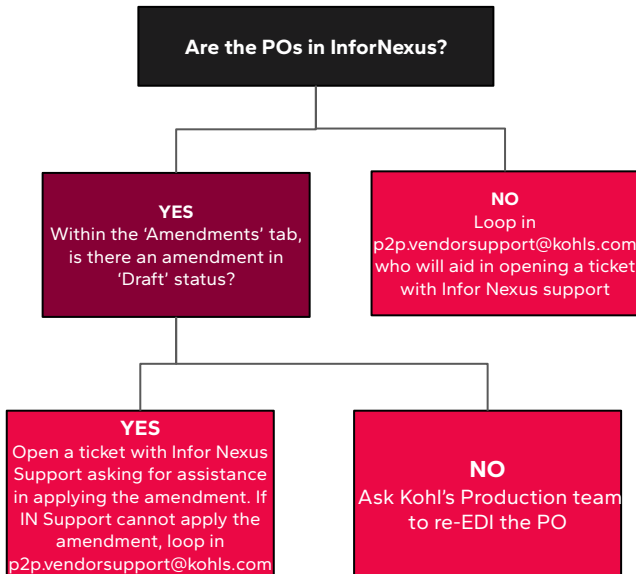
EDI Discrepancies | Path of Escalation

Vendors can leverage the below chart to understand PO errors and a vendor's path of resolution and escalation.

1. Upon receipt of EDI, review PO details for accuracy against the Buy Plan provided by Kohl's Production team.
2. If errors are found, check OnePLM to ensure bidline contains accurate information (i.e. cost, factory, retail, hang/fold, etc.)
3. Send an NOC to Kohl's Production partners.
 - a. If OnePLM is correct, advise Kohl's Production team that the PO must be updated and re-EDI'd.
 - b. If OnePLM is incorrect, advise Kohl's Production team to first update OnePLM. Once updated, the PO must also be updated then re-EDI'd.
4. Follow the below steps if errors are still found within Infor Nexus or your 3P EDI Provider system.

InforNexus Discrepancy

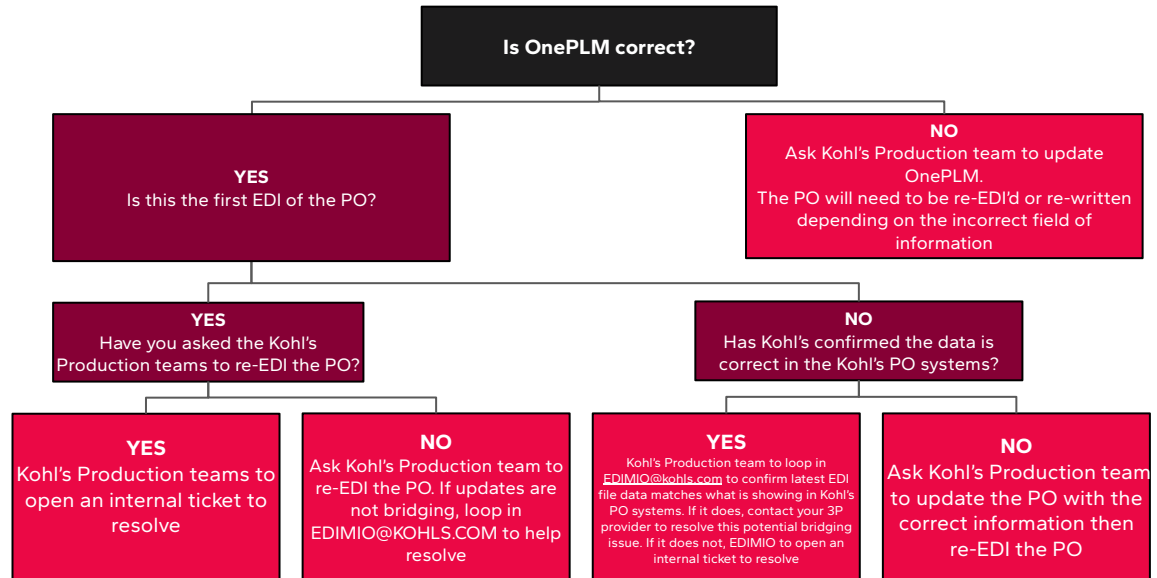
(see FAQ)



3P Provider System Discrepancy

(i.e cost, retail, delivery, or other reason reflected on slide 2)

■ Action
■ Response



Some scenarios may not be captured here. If PO issue is related to OnePLM (i.e assigning ticket maker), please reach out to oneplmsupport@kohls.com

Reasons for Notice of Change

[Link to NOC template on K-Link](#)

Reason for Change Index		
Reason for Change	Required PO Fields on the NOC <i>MUST be included on NOC Form If any below fields are missing, Production will send NOC form back to Vendor to correct</i>	Optional PO Fields on the NOC <i>MUST be included on NOC Form if the change requires the field to be updated</i>
Color Change	NRF Color, Vendor Color	
Cost Change	FC/ELC, Comp Rate	
Country of Production	COP (code)	FOB (code), POE (code)
Factory Change	Factory (Name & OnePLM code)	COP (code), FOB (code), POE (code)
FOB Change	FOB (code), POE (code)	Factory (Name & OnePLM code), COP (code)
New Store Indicator	New Store Indicator	
Office of Placement	Office of Placement	
Pack Size Update	Inner Pack, Outer Pack	
Pack Update		Pack Add, Pack Component Deletion, Pack Description, Pack Ratio
Parent Change	Vendor (Parent Name & OnePLM code)	
PO Cancellation	PO Status	
PO Qty Change	Units	
PO Type	PO Type (may require PO cancellation depending on the update needed)	
POE Change	POE (code), FOB (code)	
Retail Change	Retail (minimum 3 days to process)	
Size Change	Size	
Split Shipment	Units, Units Shifted to New PO, New PO Start X-Fty, New PO End X-Fty, New PO Start Ship Date, New PO Ship Cancel Date, New PO OTB Week	
Style/SKU Update		Style #, SKU #, Style Description, SKU Cancel, SKU Reinstate
Ticket Type	Ticket Type	
Vendor Early	Start X-Fty, End X-Fty, Start Ship Date, Ship Cancel Date, OTB Week	
Vendor Late	Start Ship Date, Ship Cancel Date, OTB Week	
Merch Move Up	Start X-Fty, End X-Fty, Start Ship Date, Ship Cancel Date, OTB Week	
Merch Approved Move Out	Start X-Fty, End X-Fty, Start Ship Date, Ship Cancel Date, OTB Week	
UPC Information	UPC	
PO Field	Definition	
X-Factory	An order's country of origin ship dates. The shipping window an overseas factory must meet to deliver the product on time.	
Start Ship Date	Domestic (U.S.) "do not ship before" date. (Refer to "Ship / Cancel Date" row in the Kohl's Transit Calendar)	
Ship Cancel Date	Domestic (U.S.) "do not ship after" date. (Refer to "Ship / Cancel Date" row in the Kohl's Transit Calendar)	