

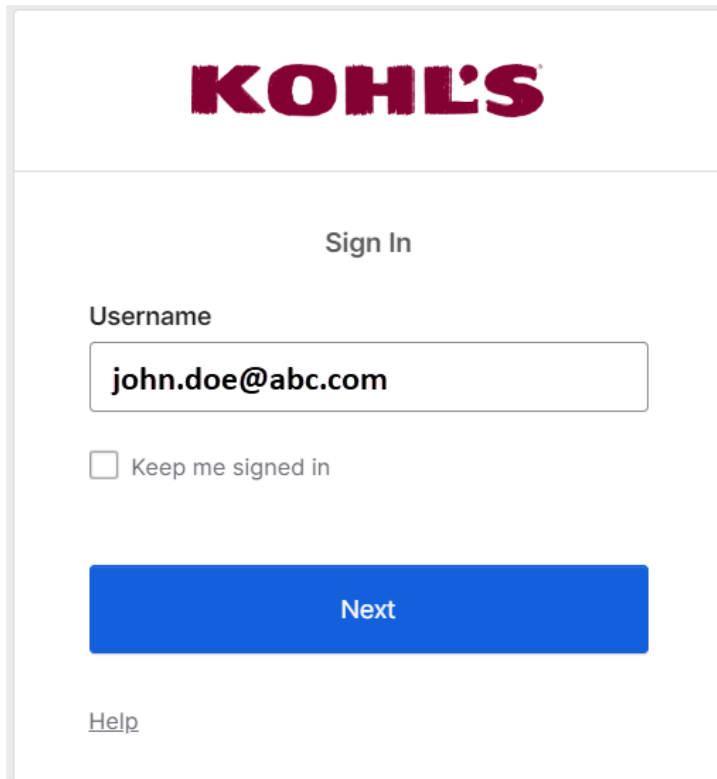
**A recent Security update has changed the K-Link Log-in Experience.
Please follow the instructions below on how to log into K-Link:**

Log In Steps

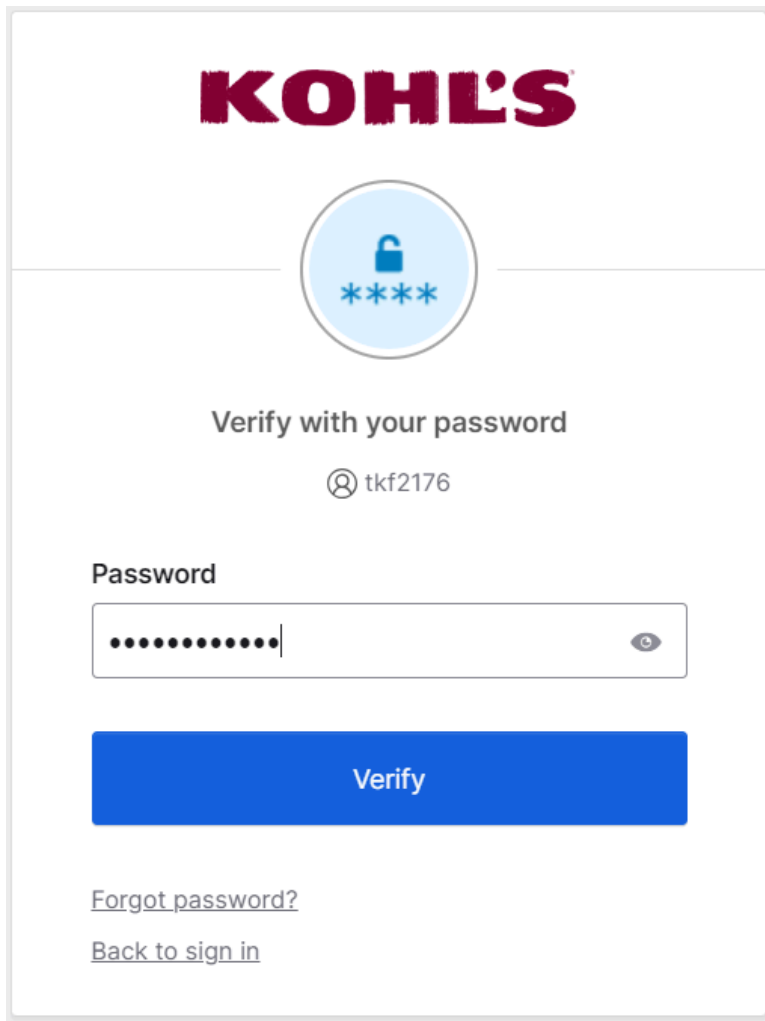
1. Navigate to link.kohls.com using a Google Chrome Incognito Window or Mozilla Firefox
2. Click Sign In



3. Enter your email address in username field & click Next

A screenshot of the Kohl's Sign In page. At the top is the 'KOHLS' logo in a bold, dark red font. Below the logo is the heading 'Sign In'. Underneath is a 'Username' label followed by a text input field containing 'john.doe@abc.com'. Below the input field is a checkbox labeled 'Keep me signed in'. At the bottom of the form is a large blue button with the text 'Next'. In the bottom left corner, there is a 'Help' link.

4. Enter your K-Link password & click Verify



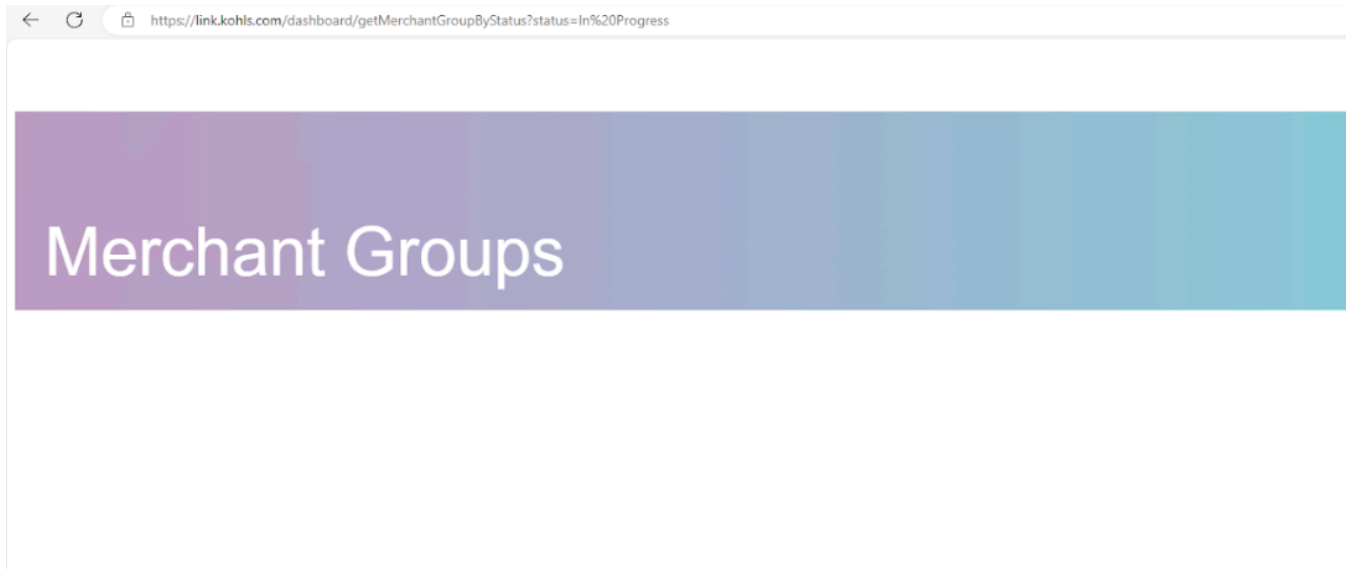
The image shows a mobile app login verification screen for Kohl's. At the top is the Kohl's logo in red. Below it is a circular icon with a blue padlock and five asterisks. The text "Verify with your password" is centered. Below that is a user ID "tkf2176" with a circular icon. A "Password" label is above a text input field containing ten black dots and a toggle eye icon. A large blue "Verify" button is below the input field. At the bottom are two links: "Forgot password?" and "Back to sign in".

5. You should now be successfully logged into K-Link
6. If you are still having login issues, please go to the [troubleshooting section](#) of this guide

Troubleshooting

K-Link is clocking and/or pages are not loading

What does that look like?



How do I resolve it?

Try working in one of these two browsers for optimal K-Link performance:

- Google Chrome Incognito
- Mozilla Firefox

I'm receiving an Error not listed here

How do I resolve it?

1. Take a screenshot of the error message or issue you are encountering
2. Send that screenshot and brief explanation to k-link@kohls.com