

Factory Technical Audit (FTA)

This is for DI and FD Vendors only

OVERVIEW:

- The purpose of FTA is to assess factory **quality management and production risk, capabilities and capacities**
- This audit is a different focus from the Social Compliance, Security and Environmental audits that our Factory Compliance team manages for Kohl's
- The FTA feeds into Kohl's Key Performance Indicators (KPI) and vendors quarterly QA/PI Scorecard
- **New** approved factories and **Existing** core production factories need to have a FTA completed by a 3rd Party

AUDIT CRITERIA:

- Management Commitment and Continual Improvement
- Risk Management
- Quality Management System
- Site and Facilities Management
- Product Control
- Product Testing
- Process Control
- Personnel Training and Competency

BENEFITS:

- Provides visibility and transparency
- Reduces risk
 - On-site factory visits are performed to monitor factory capabilities
- Drives continuous improvement
- Ensure best in class factories for Kohl's production

TIMING:

- The required baseline minimum score average of 70 will be applied until factories start the auditing process
 - Score 70 - <90 supplier to arrange an **annual** audits
 - Score ≥ 90 empowers the factory to arrange audits every **2 years** and is a partial qualifier for supplier QA certification
 - 3P CAP completion and approval is **required** within 3-6 months
 - CAP improvements will be **verified** in **annual** or **every 2 year audits**, re-audits not required
- These audits are meant to provide a quick snapshot of the factory and can be scheduled in 2 to 4 weeks and completed in **1 to 2 days**
- To reduce factory audit fatigue, Kohl's will accept other versions if they meet our requirements (e.g.the Walmart FCCA or Costco GMP)

CONTACT INFORMATION:

3rd party auditors: [Intertek & SGS](#)

Kohl's: Quality.Assurance@Kohls.com

PROCESS:

