

**FACTORY DIRECT VENDOR SUPPORT CONTACT LIST**

Support Team	Email	Common Reason for Contact
Factory Direct	Factorydirect.Vendors@kohls.com	
Color	mr-colorist@kohls.com	Color Process, Certified Color Technitan Process
Trims	mr-colorist@kohls.com	
Technical Design	techdesign@kohls.com	Women's Men's Kids' Footwear & Home
onePLM	OnePLMSupport@kohls.com	
QA/PI Total	mr.qa.pi@kohls.com	Quality Assurance & Product Integrity, Scorecard
Quality Assurance	quality.assurance@kohls.com	Factory Technical Audits, Inspections, Inspectorio
Product Integrity	product.integrity@kohls.com	
Customs Compliance	customs.compliance@kohls.com	
Factory Compliance	factory.compliance@kohls.com	
Materials	pd-materials@kohls.com	
EDI	EDI-MIO@kohls.com	
Import / Forwarder Concerns (Import vendors)	TR-Imports@kohls.com	
Domestic Transportation	TMS@Kohls.com	
Packaging/Scorecards/Logistics Chargebacks	Vendor.Services@kohls.com	
K-Link	Kohl's Help Desk 2620703-1515 for Technical Assistance, K-LINK@kohls.com	
Vendor Compliance	vendor.compliance@kohls.com	
Accounts Payable - Import	ap-import.lcoadi@kohls.com	
Accounts Payable - Landed/Domestic	ap_Merch Vendor (first letter of name) For example, if Kohl's Coporation is the vendor, you would email ap_merch_vendor_**K@kohls.com	
Invoicing	ap_Merch Vendor (first letter of name) For example, if Kohl's Coporation is the vendor, you would email ap_merch_vendor_**K@kohls.com	
Sourcing	Sourcing@kohls.com	
<b>Frequent Callouts</b>	<b>Contact</b>	
Transportation / Delivery Delay	Production Team - Production Coordinator, Associate Production Manager	
Sample or Submit Delay	Production Team - Production Coordinator, Associate Production Manager	
Fit Sample Delay	Production Team, Technical Design Team	
OnePLM BOM Updates	Production Team, Design Team	
SOAR Questions	Sourcing Contact	
Costing Questions	Sourcing Contact	
Incorrect PO details	Production Team - Production Coordinator, Associate Production Manager	