# **KOHLS**Footwear Technical Design Process

The Footwear Technical design team wants to work collaboratively with all vendors, agents and factories. Please BE VOCAL. We are here to work with you. Reach out to your TD partners anytime.

#### **TD PROCESS**

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# **Technical Design Timeline:**

- Styles are approved at PD/Merchant Buy 1/Buy 2 Meeting
  - Approximately 1-2 weeks of buy approval:
- PD creates a spec for a particular style in OnePLM and sends Offer to be confirmed
- PD hands off styles to TD once offers are confirmed or close
- TD releases the Spec to the vendor in development stage
- Fit Process Begins:
  - Counter samples are fit if available
    - OnePLM Threaded Message sent to vendor with revision required
    - Kohl's TD will advise if style is to go forward with Vendor CTD approval
  - Base size fit samples are due
    - 2 weeks after Counter fit
      - Communicate through threaded messaging if there are any delays
    - If additional fit needed all samples are due 2 weeks after prior fit
  - Fit Approval sent through threaded messaging (from Kohl's or vendor if CTD)
    - Upon fit approval, advise Kohl's TD on the expected completion and actual completion date
      - Advise TD on Production Schedule
    - Upon spec completion, approval of fit and confirmation samples, Kohl's moves the spec package into Approved status for production.
      - Vendor has view access to the folder but can no longer edit. Requests for necessary changes are to be requested to Kohl's via threaded message.
  - Our goal is to fit all within 48 hours or receiving samples. We prioritize by production start date, so please ensure we receive accurate and up to date Production Schedules
  - Wear Tests should be sent immediately after fit approval
  - Please note 3<sup>rd</sup> party inspection companies will have visibility to the spec once it has been moved to approve for production for use during audits.
- It is the expectation that all forms of communication (threaded messaging, email, phone, etc.) should be responded to within 24 hours of receipt.

# **Technical Design Sample Process:**

- New Styles
  - Once a style has been accepted and set up in OnePLM, PD will pass the counter sample if available to TD. We will fit and send comments via threaded messaging in OnePLM. The first base fit sample needs to be sent within 2 weeks to the attention of the TD team, reflecting revisions requested from counter fit. If you are unable to send within two weeks, please advise when we can expect the sample through threaded messaging. A sample of each upper material is required (if applicable).
  - If there is no sample to counter fit, or the sample is not fittable, the PD team will let the TD team know fit is ready to be released, and they will create a fit eval with the counter sample page in "Not Evaluated" status. Base fit samples are still required within two weeks of Fit Eval release.
  - Multiple Materials-ways
    - When multiple upper materials on the same style are used, fit samples are required in each different material way and fit evaluation pages will be initiated separately. I.E if a pump is bought in suede and in patent, fit comments will be posted separately. The fit evaluation page will be created using the format STYLE/MATERIAL-WAY (ex. BRANDIPU and BRANDITEXTILE.)

- Carry-over Styles
  - Continuous Production
    - When a style is being carried over into the next season, new POs are issued for
      additional production. A base size fit sample is not required. A fit sample may be
      requested from the technical designer if that style had gone through multiple fit
      rounds or there were concerns through the wear test or online comments. If there are
      any change (ex. Change to foam in sock, or new factory) new fit samples are
      required.
  - Break in Production
    - When a style is being carried over into the next season, or from one year to the next (ex. Spring 17 to Spring 18) new POs are issued for additional production but there was a break in production. A base size fit sample is required representing that production and must be sent to the attention of the TD team in one colorway of each upper material (if applicable). This is to ensure that carry-over production fit is still the same as the original approved base size fit.
- If a style is going to be produced with a textile or "flocked" outsole, then the fit samples submitted to KOHL'S Technical Design also need to be made with the same textile or "flocked" outsole. If the textile or "flocked" outsole is not available for the fit samples, it will need to be noted in the comments section of the sample tag.
- If there are any changes to the product after fit approval (PD/Agent driven, aesthetic, or factory changes for example), new fit samples are required

\*Note that at any time the TD team can request an extreme size fit sample based on previous fit comments indicating the need to review the grading, or due to negative customer comments.

# **Sample Requirements:**

- Find all sample and packaging requirements on Kohl's Connection here:
  - o Kohl's Connection>Private Brands>Footwear Standards and Procedures>Samples
- Send all FIT and Wear Test samples to the address listed below
  - Track samples in onePLM via a threaded message to TD Footwear and include tracking #

Kohl's Corporate Office N56 W17000 Ridgewood Dr. - SOUTH DOCK ATTN: Hollis Verbarendse Menomonee Falls, WI 53051

- Full pair of samples and loose socks as listed below sent in clean shoe boxes
  - Shoe Sample Label on the end panel of the box
    - Sample Type: Fit (1,2,3,etc) or CTD Reference
  - Shoe Sample Label on the bottom of both shoes
  - Sock Label on each sock
  - NO HANGTAGS should be attached to the fit samples
     SHOE and SHOEBOX LABEL
     SOCK LABEL

KOHL'S Sample	Date:
Vendor:	
Asia Office/Agent:	
Kohl's Style Name:	
V Ref#:	
Brand:	
Season:	
C of O:	
Factory Name:	
Kohl's Factory #:	
Last #/Name:	
Size/Width:	
Color:	
Upper:	
Lining:	
Sock:	
Sole:	
Outsole Mold #:	
Construction:	
Carryover	
Sample Iteration	
Sample Type:	·

KOHL'S Sock	Date:
Vendor:	
Asia Office/Agent:	
Kohl's Style Name:	
V Ref#:	
Brand:	
Season:	
Base Layer Material:	
Base Layer Length:	
Base Layer Thickness:	
Base Layer Density:	
Mid/Top Layer Material:	
Mid/Top Layer Length:	
Mid/Top Layer Thickness:	
Mid/Top Layer Density:	
Heel Pad:	
Arch Cookie:	
Insole Board(s):	
Other:	
Sock Material:	

- Fit samples using numeric sizing:
- Wms 6B medium base
- Wms 8B and 10B medium extreme (as needed)
- Wms 6W wide base (when wide is offered)
  - o 7W acceptable if 6W is not on purchase order
- Wms 8W and 10W wide extreme (as needed)
- o Wms 6B medium base / Wide Calf
- Wms 6W wide base / Wide Calf or Extra Wide Calf

- Mns 9D medium base
- Mns 11D and 13 D medium extreme (as needed)
- Mns 9W wide base (when wide is offered)
- Mns 11W and 13W wide extreme (as needed)
- Toddler 7M base
- Toddler 10M extreme (as needed)
- Youth 4M base
- Youth 13M extreme (as needed)
- Fit samples using Alpha Sizing:
- Mns M (8/9) base
- Mns L (10/11) and XL (12/13) extreme (as needed)
- Wms S (5/6) base
- Wms M (7/8), L(9/10), and XL (11) extreme (as needed)
- Boys M (3/4) base
- Boys XL (7) extreme (as needed)
- o Girls XL (3/4) base
- o Girls M (12/13) extreme (as needed)
- Loose Socks:
  - One production completed sock with all foam and sock lining (sock label attached)
  - One unconstructed sock on a loop, ring or swift tag (see example below)



#### Fit Sessions and Models:

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- For consistency, we use the same in-house fit models for adult fittings. We also have in-house models that measure to a Youth size 4. We use these in house models to fit youth size 4 samples.
  - We remeasure all models quarterly and look for new models regularly
  - For Toddler's styles, most fittings take place at the on-site daycare center.
  - All fit samples should be fit on model before being sent to Kohl's (if possible). Please ask questions and listen to your models.

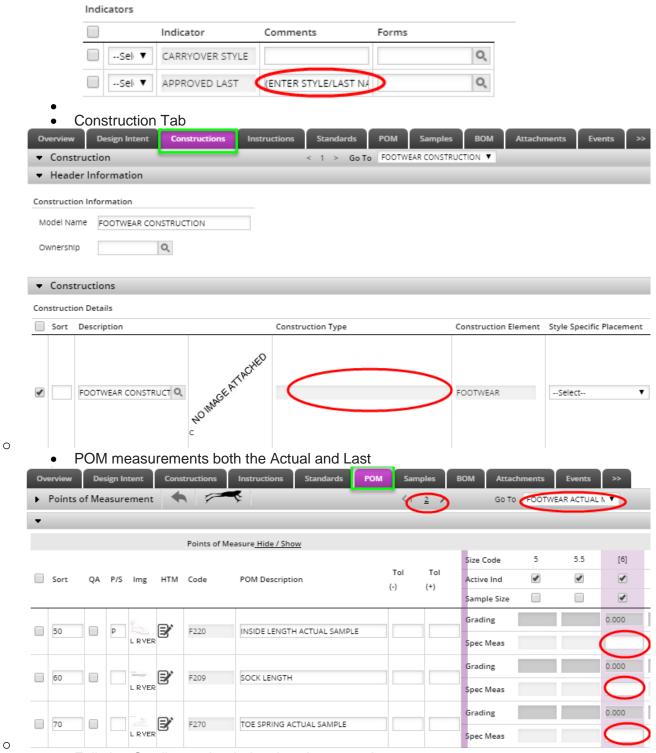
# **OnePLM for Technical Design:**

- OnePLM is a browser based system that drives speed, productivity, and innovation with one source
  of truth for managing Product Development lifecycle from end to end. Please contact
  oneplmsupport@kohls.com with any questions
  - A detailed Job Aid for Footwear Technical Design is on Kohl's Connection in both English and Mandarin
- Sample Tracking
  - Track samples in onePLM via a threaded message to TD Footwear and include tracking #
- Fit Eval Page
  - Kohl's Owns Fit
    - Enter 'Measurer 1' Comments using template below

# **TEMPLATE:** Must be completed prior to TD receiving samples for timely fit comment response

CTD (check one): [] Yes [] No
Vendor Ref. #/ Name:
Sample Date:
Factory:
Last # / Name:
X-Factory Date:
REVISIONS MADE SINCE PREVIOUS SAMPLE:
(Please detail all changes)

- Add photos to Attachments tab that verify changes
- Enter info into the following boxes
  - PR Deadline
  - Actual Fabric/Material
  - Block/Last Used
  - Actual Trim/Hardware
  - Actual Outsole
- Vendor Owns Fit (CTD Certified Technical Designer Program)
  - Complete all portions required above along with all portions detailed on the CTD checklist
    - CTD Checklist can be found on Kohls Connection
  - One pair Production Reference sample required after Fit Approved
- Tech Spec Page
  - The vendor is responsible for filling in ALL the tech spec information for each style, listed below. This information is due 30 days before XF. Please denote on the production schedule when complete.
    - Last name/number in Indicators box on Overview page



- Full size Grading, uploaded to Attachments tab
  - Complete template from Kohl's Connection
- Completed BOM excel sheet uploaded to Attachments tab
  - Complete template from Kohl's Connection

# **POM – Last vs. Actual Sample Measurements:**

- All vendors need to follow the below instructions (also listed in the OnePLM Job Aide) when entering the Last vs. Actual sample measurements.
  - All measurements should be done AFTER fit is approved
  - POM Measurements must be entered/completed with the tech spec, and are due 30 days before the first XF
  - 1. Page 1 is the **ACTUAL** measurements of the fit sample, both inside and outside measurements of the sample. This page is completed after the fit sample is approved.
  - 2. Page 2 will be **LAST** measurements of the approved last, and will completed after the fit sample is approved.

See OnePLM Job Aide to complete the Last vs. Actual sample measurements process through OnePLM.



Page 2 on the POM tab must have the fit approved LAST POM added.

#### **Bill of Materials:**

 Complete the Bill of Materials template completely, and attach to the Attachments tab on the tech spec

# **Grading:**

- Complete the Grading Template completely, and attach to the Attachments tab on the tech spec
  - o Templates available for Men's, Women's and Kid's

# **Wear Testing:**

Footwear Standards and Procedures>Technical Design (move from Samples)

- Technical Design completes wear test seasonally. Generally, we complete 3 wear tests per department. We choose styles collaboratively with PD, using criteria based on business need.
  - Short Term Wear Test
    - Majority of our wear tests are one week in length, immediately following fit approval
      - Ability to improve product before production
    - Generally done in based size (3 pairs, unless otherwise requested)
    - Sometimes done in extended sizes to review grading
  - Long Term Wear Test
    - Done on an as needed basis
    - Can be base size or extended
    - Generally from production to improve product in season or for future seasons

\*Please reference our "Footwear Wear Test Protocol" on Kohl's Connection for more details.

	Brand: Style: Season: Vendor: Colors:				Į.	Emailed Vendor Vendor Sent Wear Test Started Results Due	
	PARTICIPANTS						AVERAGE
	Size						AVERAGE
	Colors:						
	# of times footwear wore						
	during the wear test period						#DIV/0!
	Average # of hours						#DIV/0!
	footwear worn per wearing						#510/0.
	What type of sock are you wearing w/ this style?						i
	wearing w/ this style?						
		1-P00R	2-FAIF	3-GC	OD	4-EXCELLENT	
	Rate fit at the START of the						#DIV/0!
Ħ	wear test Rate fit at the END of the						
	wear test						#DIV/0!
	Provide details rating for						
	"Fair" or "Poor"						#DIV/0!
	Appearance of the upper						
	materials BEFORE the wear						#DIV/0!
	test						211, 61
0	Appearance of the upper						
3	materials AFTER the wear				_		#DIV/0!
Old DE	test				_		
	Rate styling and construction						#DIV/0!
	Provide details rating for				_		
	"Fair" or "Poor"						#DIV/0!
	_						
FOODPACO	Rate overall comfort						#DIV/0!
¥	What would help improve						
ç	the comfort						#DIV/0!
	Rate upper						
	performance/durability						#DIV/0!
y	<u> </u>						#DIV/0!
DOMANAGORIA	performance/durability						#DIV/U!
8	Rate insole or orthotic						#DIV/0!
ğ	performance/durability						,, D14/0:
į,	Rate outsole & heel						#DIV/0!
	performance/durability Provide details if the rating						
	is "Fair" or "Poor"						#DIV/0!

# **Production Tracking Reports:**

- Production Reports are required monthly, and should include all styles with active purchase orders.
   They allow the TD team to ensure all fit and wear tests are being done in time for production.
- Also included in the Production Tracking report is Tech Spec tracking. Tech specs should be completed 30 days prior to XF. Please mark on the Production report when they are complete for the style/material.

HL'S Production Schedule for Fit/Wear Tests						TECH SPECTRACKING Must be completed by Agent	
Factory	Photo of Shoe	Style Name UpperMateri	Start Date for Production -Existing at Production-New Last Last	DDD for FlbWear Test Changes First PO XF	Comments	Teoh Spec Due (30 Days before first XF)	Tech 8p Complet (X when d
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#### **Customer Reviews:**

• To create a more collaborative partnership, we will be sharing a report of customer reviews and product flaws on a quarterly basis. The goal is to be more informed on fit issues and work to correct them on future styles. Please review and share with your factories.

#### **In-Store Quality Check:**

 In-Store Quality Checks will be completed by Product Development, Technical Design and/or Quality Assurance as needed.

#### Fit Iteration:

 The technical team reviews the fit iteration at the end of each season broken down by agent and factory. These will be reviewed with your team in Asia or at the same time as Vendor Scorecard review.

#### **Vendor Scorecard:**

• A Footwear Private Label Scorecard will be completed at least twice a year. Management will share with agents, and offer opportunities to improve. This will include a portion for Technical Design