## KOHĽS

## Footwear Tech Design Wear Test Protocol

Each season, Technical Design will request wear test samples as needed in partnership with the Production team. We utilize both short term and long term wear tests as needed.

Goal is to collect comprehensive feedback around the wear, quality, fit & comfort of the selected style. Any crucial findings may result in changes to the approved fit - in which KTD will collaborate with the vendor to implement necessary changes. Its critical production schedules are built accordingly with wear tests in mind.

## **General Wear Test Process and Requirements**

- TD will inform vendor of wear test selection upon style adoption
- Generally, 3-5 styles per department are selected per season
- Wear tests are chosen based on business needs (ie large quantity, new production, new components etc)
- Wear test samples are required to be production quality and should NOT be defaced (ex. holes drilled in the outsole)
- Drop Dead Date for changes should be updated in the monthly production schedule to avoid delays
- KTD will advise wear test type and sample sizes upon Fit Approval. Samples are due within 14 days
- Style *must* receive Kohl's Fit Approval BEFORE wear test samples can be sent (excludes Extended-Wear Testing). Wear tests submitted before Fit Approval will automatically be rejected.
- **Production cannot begin until wear test approval is achieved**. Late wear test submissions could result in delayed production/shipping
- Findings from the wear test will be communicated by KTD to the Production Team and Vendor

Wear Test Type	Timing	Duration				
Standard-Wear Test (most common)	Before Production Starts	5 days daily wear or as specified				
Extended-Wear Test (occasional)	During or Post Production	30 days+ regular wear				

## Sample Wear Test Feedback Form:

General Information	What size would you typically buy for this type of silhouette?	6		8		10		11		
	What type of sock are you wearing w/ this style?	BAREFOOT	~	BAREFOOT	*	BAREFOOT	*	BAREFOOT	*	AVG TOTAL HRS
	Total average # of hours footwear worn	6	- 0	9		5		11		8
Ratings Scale:	1-POOR 2-FAIR	3-AVERAGE	4-	GOOD 5-EX	ΕI	LLENT				
General	Fit at the START of the wear test	5		5		5		5	- 1	5
	Fit at the END of the wear test	5		5		5		5		5
	Provide Comments on any ratings 2.5 or below									5
Appearance	Appearance of the upper materials BEFORE the wear test	5	- 4	5	1	5	1	5	1	5
	Appearance of the upper materials AFTER the wear test	5		5		5		5		5
	Provide Comments on any ratings 2.5 or below									5