KOHL'S

HOME TEXTILES TEST REPORT REVIEW PROCESS

Contents

Overview
- Products must be submitted to Kohl's approved 3rd party testing lab and receive a passing test report at least 30 days prior to x-factory date.
- Agent/Vendor sends Test Request Form <u>filled out completely</u> along with submission to approved 3rd party testing lab.
- The standard testing turnaround time for regular service is 4-5 working days.
- Reports are uploaded to PLM system. Kohl's will request swatches and products as necessary for further review. Agent/Vendor will incur all costs required in sending test reports and samples.
- Agent/Vendor is required to resubmit corrected product to Kohl's approved 3rd party testing lab within 5 working days.
- PLM job aids can be found on K-Link.

Receiving Test Reports
- Effective January 20, 2020 labs will upload ALL test reports to onePLM for all Soft Home products.

Reviewing Test Reports
The reports are reviewed as followed by Kohl's Softlines Product Testing Analyst.

Turn around time for comments on testing reports is 2-3 max business days. During peak season the turn around time may exceed this amount.

1. Pass
   - Reports are received in PLM system.
   - Comments will not be issued for passing reports.

2. Fail
   - Marginal failures are passed where applicable. Notifications will be sent to Agent/Vendor. Reports are filed.

   - Failures that do not meet marginal guidelines are reviewed with recommended resolution and assigned "Retest" status. Notification is sent to Agent/Vendor. Product must be corrected and submitted to approved labs for re-testing within 5 working days.

   - Any Dimensional Change failures which are not approved must be corrected and submitted for a retest. In addition to the retest a Fabric Weight test will be included.

3. Test Report Images

   - All electronic test reports will come with color digital photograph of the test item:
     - Product Testing
       - Original and appearance retention test sample in front and back view
       - Colorfastness color card test samples
       - Image of failed component from toxicology testing
       - Any failed tests
       - Fiber/care label/Tracking label
       - Law label

   - If the photograph does not show the cause of failure clearly enough, the actual failed samples must be sent to Kohl's as soon as possible after testing by the Agent or Vender upon Kohl's request to one of the following address:

Menomonee Falls Office
Kohl's Department Stores
Attn: Product Integrity
N56 W17000 Ridgewood Drive – South Dock
Menomonee Falls, WI 53051
Phone: 262-703-7000

- **Product that fails testing due to regulatory requirements must be immediately corrected by the vendor and resubmitted to approved labs. Products that do not meet Federal or State regulatory requirements cannot be shipped to Kohl's Department Stores.**

Reporting and Storing Test Results

- All test results are stored on Kohl's approved 3rd party Test Lab web-based report delivery system.

- Test report performance is reported on a weekly basis. The report is organized by Agent/Vendor and an excessive number of attempts (3 or more) are required to accomplish a passing test report. Failures that are not responded to or acted upon within 30 days are also included in this report.

For all Softlines Test Report queries please email to Testing.Softlines@Kohls.com or your appropriate softlines contact.