

Mentor Training

How to be a successful mentor/mentee

Global Technical Design

Apparel Resource Tools

Updated 11-07-18

KOHL'S

Overview

- ❑ Effective Mentors and Mentees
- ❑ Personal Development
- ❑ The Path To Success
- ❑ Daily Best Practices

Effective Mentor

- ❑ Active listener
 - ❑ Takes a personal interest in the mentoring relationship
 - ❑ Values the opinions and initiatives of others
- ❑ Transparent Communicator
 - ❑ Willingness to share skills, knowledge, and expertise
 - ❑ Provides guidance, constructive and honest feedback
 - ❑ Resourceful: Find an expert who has the right answer
- ❑ Goal Setter
 - ❑ Values ongoing learning and growth
 - ❑ Motivates others
- ❑ EI: Emotionally Intelligent
 - ❑ Demonstrates a positive attitude and acts as a positive role model.
 - ❑ Show passion for your work
- ❑ Demonstrates Personal Integrity
 - ❑ Respected by peers and colleagues

Effective Mentee

- ❑ Avid learner
 - ❑ Show curiosity in the new learning
- ❑ Active listener
 - ❑ Ask clarifying questions
- ❑ Engaged problem solver
 - ❑ Learn from mistakes and apply learning
- ❑ Respectful communicator
 - ❑ Ask what/why/how
- ❑ Focused on Development Self and Others
 - ❑ Learn from teaching others

Personal Development

- Define your goals
- Prioritize
- Set a Deadline
- Recognize Your Strengths and Opportunities
- Develop New Skills
- Get Support and Take Action
- Measure Progress

The Path To Success: Mentor

- ❑ Process:
 - ❑ Train to Kohl's processes- What, When, How
- ❑ Product:
 - ❑ Execute according to expectations
 - ❑ Form to model
 - ❑ OnePLM Fit Library
 - ❑ Fit Policy and Minimum construction
 - ❑ Brand ID and signature details
- ❑ Communication:
 - ❑ Teach clear communication and to ask probing questions
 - ❑ Fit comments: See and call out any improvement needed
 - ❑ Be Clear and concise
 - ❑ Explain the problem, Propose the solution, Provide supporting information

Daily Best Practices: Mentor

- ❑ Start with the fundamentals: fit process, garment balance, construction, model to form movement and comfort.
- ❑ Show how to do it, but when they are stuck DON'T do their work for them.
- ❑ Encourage them to try, give them time to double-check their work.
- ❑ Provide them with time to analyze problem and come up with multiple solutions.
- ❑ Check over their work, provide feedback, but allow them to learn from their mistakes.
- ❑ Use past scenarios/styles as a learning tool to speed up the learning curve.
- ❑ Explain to them how one change can affect the rest of the garment.
- ❑ Understand, there is no need to be a pattern expert but have a basic knowledge of pattern making.
- ❑ Keep cost/production engineering in mind throughout development.
- ❑ Teach to see the product through Kohl's TD's eyes by using examples and existing training tools
- ❑ Educate them about Kohl's customer