KOHL

Private & Exclusive Brands

Kohl's Global Defect Classification List for
Soft Lines | Apparel, Soft Accessories, Soft Home

Defect Classification List for SOFT LINES including APPAREL, SOFT ACCESSORIES and SOFT HOME

Apparel	Denim, Knits, Sweaters, Woven
Accessories (Soft)	Gloves, Hats, Mittens, Ruanas, Scarves, Socks, Tights, Wraps
Home Textiles (Soft)	Bedding, Kitchen Linens, Pillows, Rugs, Towels, Window Treatments

QUALITY ASSURANCE &
PRODUCT INTEGRITY
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Introduction

• The DCL is a general guideline and is subject to definition of what Kohl's considers a defect and/or defective
• How defects are classified (critical, major, minor) is contingent on the location and severity of the defect
• Kohl's uses Critical / Major / Minor defect classification for Softlines including Apparel, Soft Accessories and Soft Home

CRITICAL **Not Allowed**	Defects that may result in hazardous or unsafe conditions for individuals using or wearing the product and/or do not comply with mandatory regulations.
	• A critical defect can and should be identified during production monitoring / in-line inspection Most critical defects can be avoided if discussed and addressed at the pre-production meeting
	• If defects **can be rectified** - the factory must 100% re-inspect and repair all defective garments before they are re-inspected by a 3rd Party
	• If a defect **cannot be rectified -** the entire shipment cannot be released and must be destroyed following Kohl's Private Brands Destruction Policy managed by Kohl's Factory Compliance
MAJOR **1 point**	Functional defects that may reduce the use, wear, fit or comfort of the product OR obvious visual defects that would affect salability.

	• Defects which affect the appearance, performance or durability to such a degree:
	   • A customer would not purchase the product if they saw the defect / evaluated at arm's length
	   • The defect will result in dissatisfaction when first worn or after first wash
	   • Product would not conform to the appropriate Performance Standards/Test Category if tested

	• A rejection based on these defects would require 100% inspection and correction by vendor/factory and 3rd party re-inspection before shipment
MINOR **0.5 points**	• Defects that would not reduce the use, wear, fit or comfort of the product, but may influence salability.
	• A departure from Kohl's technical specification or quality standards that may affect the product's appearance or durability and possibly reduce its salability

• Defects are categorized according to

ASSEMBLY/CONSTRUCTION	FINISHING - DRY PROCESS	SEAMS
COLOR	FINISHING - WASHING	STAINING
EMBROIDERY	PRINTING / EMBOSSING	STITCHING
FABRIC / MATERIALS	PRODUCT LABELING	TRIMS
FINISHING	SAFETY	

How to Use Defect Classification Lists (DCL):

1. Defect classification lists are to be used for defect identification during Product Inspections (In-Line/DUPRO, Pre-Final, Final)
2. 2.5 AQL Major & Minor **combined** defefect AQL. General Level II.
3. If the same selling unit has multiple defects, all should be documented with the most serious defected counted
   ≥1 defects within a selling unit/garment/pack = 1 defect
4. No critical defect is allowed, the entire shipment should be rejected

	Soft Lines | Apparel, Soft Accessories, Soft Home			CRITICAL	MAJOR	MINOR	Defect Location and Size Guidelines			
Defect Category ID	Defect Category	Defect ID	Defect Description	CRITICAL	MAJOR	MINOR	Front	Sides	Back	Inside
SL-ASC	ASSEMBLY / CONSTRUCTION	ASC01	Linking: Missed Stitch / Missing Link / Open		X					
SL-ASC	ASSEMBLY / CONSTRUCTION	ASC02	Linking: Cut / Damaged		X					
SL-ASC	ASSEMBLY / CONSTRUCTION	ASC03	Linking: Incorrect Panel size / Incorrect or mis-aligned components setting and placement		X					
SL-ASC	ASSEMBLY / CONSTRUCTION	ASC04	Unaligned / slanted stripes / checks / plaids / patterns mis-matched when assembled (unless specified in approval) (components of garment / product)		X					
SL-ASC	ASSEMBLY / CONSTRUCTION	ASC05	Twisted / torqued / skewed / distorted / poor shape (garment / product)		X					
SL-ASC	ASSEMBLY / CONSTRUCTION	ASC06	Collar Overlap / Hi-Low Collar Points		X					
SL-ASC	ASSEMBLY / CONSTRUCTION	ASC07	Pocket: Hi-Low Pocket / Slant Pocket / Pocket Flap Issue		X					
SL-ASC	ASSEMBLY / CONSTRUCTION	ASC08	Exposed lining / Pocketing / Exposed underfacing (unless specified in approval)		X					
SL-ASC	ASSEMBLY / CONSTRUCTION	ASC09	Frayed / Raw Edge (unless specified in approval)		X					
SL-ASC	ASSEMBLY / CONSTRUCTION	ASC10	Uneven Shape / Width / Length / Placement / Unbalanced left / right lengths / High / low or uneven bottom hem		X					
SL-ASC	ASSEMBLY / CONSTRUCTION	ASC11	Contrast thread: Inside seam / Hem (unless specified in approval)		X					
SL-ASC	ASSEMBLY / CONSTRUCTION	ASC12	Stripes slanted / skewed (pattern on garment / product) MAJOR		X		>1/4	>1/4	>1/4	N/A
SL-ASC	ASSEMBLY / CONSTRUCTION	ASC13	Stripes slanted / skewed (pattern on garment / product) MINOR			X	<1/4	<1/4	<1/4	N/A
SL-COL	COLOR	COL01	Color / Shade out of tolerance of Approved Standard		X					
SL-COL	COLOR	COL02	Color shade variation within a garment / item: Grayscale =/<4		X					
SL-COL	COLOR	COL03	Color Migration / Bleeding		X					
SL-EMB	EMBROIDERY	EMB01	Embroidery: Incorrect size		X					
SL-EMB	EMBROIDERY	EMB02	Embroidery: Incorrect color		X					
SL-EMB	EMBROIDERY	EMB03	Embroidery: Incorrect shape		X					
SL-EMB	EMBROIDERY	EMB04	Embroidery: Incorrect positon		X					
SL-EMB	EMBROIDERY	EMB05	Embroidery: Incorrect appearance / tension		X					
SL-EMB	EMBROIDERY	EMB06	Embroidery: Improper backing removal		X					
SL-EMB	EMBROIDERY	EMB07	Embroidery: Untrimmed thread/Untrimmed or loose thread (over 1/4"knotted yarn ends)		X					
SL-EMB	EMBROIDERY	EMB08	Embroidery: Faulty stitching		X					
SL-EMB	EMBROIDERY	EMB09	Embroidery: Damaged/Insecure/Missing		X					
SL-FAB	FABRIC / MATERIAL	FAB01	Fly yarn		X		>1/8	>1/4	>3/8	N/A
SL-FAB	FABRIC / MATERIAL	FAB02	Fly yarn			X	<1/8	<1/4	<3/8	N/A
SL-FAB	FABRIC / MATERIAL	FAB03	Foreign Yarn		X		>1/8	>1/4	>3/8	N/A
SL-FAB	FABRIC / MATERIAL	FAB04	Foreign Yarn			X	<1/8	<1/4	<3/8	N/A
SL-FAB	FABRIC / MATERIAL	FAB05	Yarn Pull		X	X	MAJOR	MAJOR	MINOR	MINOR
SL-FAB	FABRIC / MATERIAL	FAB06	Slub Major		X		>1/8	>1/4	>3/8	N/A
SL-FAB	FABRIC / MATERIAL	FAB07	Slub Minor			X	<1/8	<1/4	<3/8	N/A
SL-FAB	FABRIC / MATERIAL	FAB08	Knot		X	X	MAJOR	MAJOR	MINOR	MINOR
SL-FAB	FABRIC / MATERIAL	FAB09	Thick or Thin Yarn (non slub fabrics)		X					
SL-FAB	FABRIC / MATERIAL	FAB10	Misweave		X					
SL-FAB	FABRIC / MATERIAL	FAB11	Fabric Hole		X					
SL-FAB	FABRIC / MATERIAL	FAB12	Broken Yarn		X	X	MAJOR	MAJOR	MINOR	MINOR
SL-FAB	FABRIC / MATERIAL	FAB13	Dropped Stitches		X	X	MAJOR	MAJOR	MINOR	MINOR
SL-FAB	FABRIC / MATERIAL	FAB14	Snags / Abrasion		X	X	MAJOR	MAJOR	MINOR	MINOR
SL-FAB	FABRIC / MATERIAL	FAB15	Uneven Dyeing / Shading		X					
SL-FAB	FABRIC / MATERIAL	FAB16	Fabric Pattern: Imbalance / Printing Defects		X					
SL-FAB	FABRIC / MATERIAL	FAB17	Handfeel Out of Approved standard (fabric/materials that will not be treated after construction)		X					
SL-FAB	FABRIC / MATERIAL	FAB18	Pilling / Hairy		X					
SL-FAB	FABRIC / MATERIAL	FAB19	Barre / Streak / Uneven Knitting Tension		X					
SL-FAB	FABRIC / MATERIAL	FAB20	Knitting / Weaving Defects: Laddering / Running Holes / Dropped stitches		X					
SL-FAB	FABRIC / MATERIAL	FAB21	Knitting: Wrong knitting pattern / Mismatched stripes / plaids (unless specified in approval)		X					
SL-FAB	FABRIC / MATERIAL	FAB22	Laminated or Coated fabric: Delaminating / Bubble		X					
SL-FAB	FABRIC / MATERIAL	FAB23	Spandex Breakage / Lycra		X					
SL-FIN	FINISHING	FIN01	Handfeel Out of Approved standard (unless specified in approval) (final garment / product that is washed or treated after construction)		X					
SL-FIN	FINISHING	FIN02	Pressing: Crease / Missing / Poor Pressing / Wrinkle / Shiny / Glazing mark / Incorrect / poor appearance & aesthetics		X					
SL-FIN	FINISHING	FIN03	Uncut / untrimmed thread end		X		>1/2	>1/2	>1/2	N/A
SL-FIN	FINISHING	FIN04	Uncut / untrimmed thread end			X	<1/2	<1/2	<1/2	N/A
SL-FIN	FINISHING	FIN05	Uncut / untrimmed thread end > 1/2" (Infant Products)	X						
SL-FID	FINISHING - DRY PROCESS	FID01	Hand sand: Incorrect pattern		X					
SL-FID	FINISHING - DRY PROCESS	FID02	Hand sand: Incorrect placement		X					
SL-FID	FINISHING - DRY PROCESS	FID03	Hand sand: Missing		X					
SL-FID	FINISHING - DRY PROCESS	FID04	Hand sand: Poor intensity		X					
SL-FID	FINISHING - DRY PROCESS	FID05	Whiskers: Poor Intensity		X					
SL-FID	FINISHING - DRY PROCESS	FID06	Whiskers: Incorrect pattern		X					
SL-FID	FINISHING - DRY PROCESS	FID07	Whiskers: Missing		X					
SL-FID	FINISHING - DRY PROCESS	FID08	Whiskers: Poor Formation		X					
SL-FID	FINISHING - DRY PROCESS	FID09	Grinding: Incorrect pattern		X					
SL-FID	FINISHING - DRY PROCESS	FID10	Grinding: Incorrect placement		X					
SL-FID	FINISHING - DRY PROCESS	FID11	Grinding: Missing		X					
SL-FID	FINISHING - DRY PROCESS	FID12	Grinding: Poor intensity		X					
SL-FID	FINISHING - DRY PROCESS	FID13	Laundry spot / stone bruising			X				
SL-FIW	FINISHING - WASHING	FIW01	Washing - Uneven wash		X					
SL-FIW	FINISHING - WASHING	FIW02	Washing - Odor or bad smell		X					
SL-FIW	FINISHING - WASHING	FIW03	Washing: Washing Marks / Improper Washing Effects		X					

	Soft Lines | Apparel, Soft Accessories, Soft Home						Defect Location and Size Guidelines			
Defect Category ID	Defect Category	Defect ID	Defect Description	CRITICAL	MAJOR	MINOR	Front	Sides	Back	Inside
SL-PRT	PRINTING	PRT01	Heat Transfer: Halo Mark / Peeling / Cracking		X					
SL-PRT	PRINTING	PRT02	Printing: Incorrect size		X					
SL-PRT	PRINTING	PRT03	Printing: Incorrect color		X					
SL-PRT	PRINTING	PRT04	Printing: Incorrect shape		X					
SL-PRT	PRINTING	PRT05	Printing: Incorrect position		X					
SL-PRT	PRINTING	PRT06	Printing: Incorrect appearance / Poor or unclear embossing		X					
SL-PRT	PRINTING	PRT07	Printing: Incorrect technique		X					
SL-PRT	PRINTING	PRT08	Printing: Cracking		X					
SL-PRT	PRINTING	PRT09	Printing: Iron / plate mark		X					
SL-PRT	PRINTING	PRT10	Printing: Damaged/Missing		X					
SL-PRL	PRODUCT LABELING	PRL01	Brand/Main Label: Incorrect / Missing / Damaged / Illegible-not clear enough to read		X					
SL-PRL	PRODUCT LABELING	PRL02	Care Label: Incorrect / Missing / Missing paper hangtag / care instructions / Illegible-not clear enough to read	X						
SL-PRL	PRODUCT LABELING	PRL03	Content Label: Incorrect / Missing / Illegible-not clear enough to read	X						
SL-PRL	PRODUCT LABELING	PRL04	Size Label: Incorrect / Missing / Illegible-not clear enough to read		X					
SL-PRL	PRODUCT LABELING	PRL05	Children's Tracking / UPC Label: Incorrect / Missing GCC labels / Illegible-not clear enough to read (Regulatory requirement / CPSIA for all children's product)	X						
SL-PRL	PRODUCT LABELING	PRL06	Law Label (Soft Home Textiles): Incorrect / Missing / Illegible-not clear enough to read (Regulatory requirement)	X						
SL-PRL	PRODUCT LABELING	PRL07	Adult Tracking / UPC Label: Incorrect / Missing / Illegible-not clear enough to read (Kohl's required)		X					
SL-PRL	PRODUCT LABELING	PRL08	Country of Origin: Incorrect / Missing / Wrong Country of Origin / Illegible-not clear enough to read	X						
SL-PRL	PRODUCT LABELING	PRL09	RN: Incorrect / Missing / Illegible-not clear enough to read	X						
SL-PRL	PRODUCT LABELING	PRL10	Label Position / Placement: Incorrect / Poor / Not as specified		X					
SL-PRL	PRODUCT LABELING	PRL11	Sewn-In - Poor Appearance / Not as Specified: discolored, color transfer / crocking, mishaped		X					
SL-PRL	PRODUCT LABELING	PRL12	Sewn-In - Poor Construction / Finishing: sewing defects, wavy/frayed edges, puckering, creased		X					
SL-PRL	PRODUCT LABELING	PRL13	Heat Transfer / Seal - Poor Appearance / Not as Specified: sublimation, discolored, color transfer / crocking		X					
SL-PRL	PRODUCT LABELING	PRL14	Heat Transfer / Seal - Poor Application / Finishing: halo mark / grin through, peeling, cracking, bubbling		X					
SL-PRL	PRODUCT LABELING	PRL15	Label Edge Stiff / Rough		X					
SL-SAF	SAFETY	SAF01	Functional failure - Snap not function properly / open/closure pressure too loose or too tight for baby and kids products	X						
SL-SAF	SAFETY	SAF02	Sharp point failure - Sharp edge plastic or metal parts are prohibited from use Burr / sharp point / sharp edge (causes potential injury to consumer)	X						
SL-SAF	SAFETY	SAF03	Small part pull test failure	X						
SL-SAF	SAFETY	SAF04	Metal detection failure	X						
SL-SAF	SAFETY	SAF05	Mold detected on product	X						
SL-SAF	SAFETY	SAF06	Lock Stitch button attach not used for baby and children's products	X						
SL-SAF	SAFETY	SAF07	No broken needle record available or incomplete / Used needle or broken fragments on garment	X						
SL-SAF	SAFETY	SAF08	Insect or Animal contamination	X						
SL-SAF	SAFETY	SAF09	Bow or any decorative item not bartacked baby and children's product	X						
SL-SAF	SAFETY	SAF10	Use of monofilament thread for baby and children's product	X						
SL-SAF	SAFETY	SAF11	Missing zipper guard for baby and children's product	X						
SL-SAF	SAFETY	SAF12	Functional drawstring at head or neck (not allowed) for baby or children's product	X						
SL-SAF	SAFETY	SAF13	Stones or sand in garment for baby and children's product	X						
SL-SAF	SAFETY	SAF14	Poor attachment of trims (functional or decorative) for baby or children's product (up to 3 years)	X						
SL-SAF	SAFETY	SAF15	Button less than 14 ligne is not 4 holes	X						
SL-SEM	SEAMS	SEM01	Seam Slippage		X					
SL-SEM	SEAMS	SEM02	Open Seam		X					
SL-SEM	SEAMS	SEM03	Seams: Roping at bottom hem		X					
SL-SEM	SEAMS	SEM04	Uneven bottom hem		X					
SL-SEM	SEAMS	SEM05	Uneven seam margin		X					
SL-SEM	SEAMS	SEM06	Tape sealed seams: Burst / Cracked tape / Uncovered thread / Raw edge / delaminating		X					
SL-STN	STAINING	STN01	Chalk/Pen/Pencil Marks		X					
SL-STN	STAINING	STN02	Dirt mark - can be laundered / washed away		X	X	MAJOR	MINOR	MINOR	MINOR
SL-STN	STAINING	STN03	Oil - stain / spot / mark		X					
SL-STN	STAINING	STN04	Glue / Adhesive - stain / spot / mark		X					
SL-STN	STAINING	STN05	Chemical / Bleach - stain / spot / mark		X					
SL-STN	STAINING	STN06	Water mark / spot from pressing, steaming, etc.		X	X	MAJOR	MINOR	MINOR	MINOR
SL-STI	STITCHING	STI01	Bartack: Missing / Incorrect / Broken / Displaced		X					
SL-STI	STITCHING	STI02	Buttonhole: Hole not fully covered / Inner liner exposed		X					
SL-STI	STITCHING	STI03	Sewing: Crooked Stitch		X		>1/4	>1/4	>3/8	N/A
SL-STI	STITCHING	STI04	Sewing: Crooked Stitch			X	<1/4	<1/4	<3/8	N/A
SL-STI	STITCHING	STI05	Sewing: Run-off Stitch		X		>1/4	>1/4	>3/8	N/A
SL-STI	STITCHING	STI06	Sewing: Run-off Stitch			X	<1/4	<1/4	<3/8	N/A
SL-STI	STITCHING	STI07	Sewing: Incorrect / Inconsistent SPI (If specified or outside of Minimum Construction Standards)		X					
SL-STI	STITCHING	STI08	Sewing: Tight / Loose Tension		X		>1/2	>1/2	>1/2	N/A
SL-STI	STITCHING	STI09	Sewing: Tight / Loose Tension			X	<1/2	<1/2	<1/2	N/A
SL-STI	STITCHING	STI10	Sewing: Wrong type of stitch		X					

	Soft Lines | Apparel, Soft Accessories, Soft Home			CRITICAL	MAJOR	MINOR	Defect Location and Size Guidelines			
Defect Category ID	Defect Category	Defect ID	Defect Description	CRITICAL	MAJOR	MINOR	Front	Sides	Back	Inside
SL-STI	STITCHING	STI11	Sewing: Poor repair / Untidy joint stitch		X	X	MAJOR	MINOR	MINOR	MINOR
SL-STI	STITCHING	STI12	Sewing: Insecured		X					
SL-STI	STITCHING	STI13	Sewing: Pleated, Dart, Pleat, shirring (Placement, Defects, Missing)		X					
SL-STI	STITCHING	STI14	Sewing: Coarse / Excessive Tacking not as specified		X					
SL-STI	STITCHING	STI15	Sewing: Poor Appearance, crooked, pleated, exposed or uneven seam, etc		X	X	MAJOR	MINOR	MINOR	MINOR
SL-STI	STITCHING	STI16	Sewing - Feeddog Marks / Wavy / Stretched		X					
SL-STI	STITCHING	STI17	Broken Stitch		X					
SL-STI	STITCHING	STI18	Jump Stitch/ Skipped stitch		X					
SL-STI	STITCHING	STI19	Uneven stitch		X					
SL-STI	STITCHING	STI20	Pinching - fabric caught in seam or stitches		X					
SL-STI	STITCHING	STI21	Puckering - unwanted gather or waviness on the seam		X					
SL-STI	STITCHING	STI22	Uneven gathering - varition in gathering density and/or fullness		X					
SL-STI	STITCHING	STI23	Wrong overlock (knit garments) - overlock stitch is not clean, equal width and/or is coming out from the seam edges		X					
SL-STI	STITCHING	STI24	Needle hole /cut mark - found on the stitching line		X		>1/4	>1/4	>1/4	N/A
SL-STI	STITCHING	STI25	Needle hole /cut mark - found on the stitching line			X	<1/4	<1/4	<1/4	N/A
SL-TRM	TRIMS	TRM01	Rivet / Burr : Incorrect/Damaged/Insecure/Missing		X					
SL-TRM	TRIMS	TRM02	Ornament: Incorrect/Damaged/Insecure/Missing		X					
SL-TRM	TRIMS	TRM03	Hardware: Incorrect/Damaged/Insecure/Missing		X					
SL-TRM	TRIMS	TRM04	Snap: Incorrect/Damaged/Insecure/Missing		X					
SL-TRM	TRIMS	TRM05	Button: Incorrect/Damaged/Insecure/Missing		X					
SL-TRM	TRIMS	TRM06	Eyelet: Incorrect/Damaged/Insecure/Missing		X					
SL-TRM	TRIMS	TRM07	Buckle: Incorrect/Damaged/Insecure/Missing		X					
SL-TRM	TRIMS	TRM08	Velcro: Incorrect/Damaged/Insecure/Missing		X					
SL-TRM	TRIMS	TRM09	Elastic: Incorrect/Damaged/Missing		X					
SL-TRM	TRIMS	TRM10	Zipper: Incorrect/Damaged/Wavy/Sharp Edge/Missing		X					
SL-TRM	TRIMS	TRM11	Drawcord: Incorrect/Damaged/Missing		X					
SL-TRM	TRIMS	TRM12	Stopper: Incorrect/Damaged/Sharp Edge/Missing		X					
SL-TRM	TRIMS	TRM13	Interlining: Incorrect/Damaged / delamination, penetration of glue		X					
SL-TRM	TRIMS	TRM14	Padding: Incorrect/Damaged		X					
SL-TRM	TRIMS	TRM15	Lining: Incorrect/Damaged / Poor lining matching		X					
SL-TRM	TRIMS	TRM16	Belt / Belt Loops: Incorrect/Damaged/Missing/Wrong position/Uncut		X					
SL-TRM	TRIMS	TRM17	Sequin / Bead : Incorrect/Damaged/Wrong position/Missing		X					
SL-TRM	TRIMS	TRM18	Lace: Incorrect/Damaged/Missing		X					
SL-TRM	TRIMS	TRM19	Thread: Incorrect Color/Quality/Incorrect thread color and size/Wrong thread used		X					

Revision Index

Date	Approved By	Revision
10/14/2022	Elizabeth Armstrong	Complete Update
		Updated Cover Page
		Updated Introduction
		Updated Defect Classification List -Sorted category -Renamed Defect Category -Renamed Defect Category ID -Provided size and location requirement for defects that could be Major and Minor
10/28/2022	Elizabeth Armstrong	ASC05, ASC08, ASC11, ASC14 & ASC15 - We added clarifying definitions
		EMB07 - updated to MAJOR
		FAB17 - added clarifying definitions
		FIN01 - added clarifying definitions
		PRL03 - updated to CRITICAL
		PRL09 - updated to CRITICAL
		STN02 - added MAJOR and added Locations
		STN06 - added MAJOR and added Locations
		STI11 - added MINOR and added Locations
		STI15 - added MINOR and added Locations
11/21/2022	Elizabeth Armstrong	Added FIN05 for infant products and untrimmed threads
3/31/2023	Elizabeth Armstrong	COL02 - added Grayscale definition