



Kohl's 2026 Holiday Routing Guide & Closure Schedule

This document contains Kohl's holiday routing guidelines and the closure schedule for Kohl's TMS Helpline and corporate offices.

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TMS Helpline Closures 2026

The TMS Helpline will close for the entire day on the following dates in 2026/2027:

- Monday, May 25
- Friday, July 3
- Monday, September 7
- Thursday, November 26
- Friday, November 27
- Thursday, December 24
- Friday, December 25
- Friday, January 1, 2027

The TMS Helpline will close at 1:00 P.M. (Central Time) on the following dates in 2026:

- Friday, May 22
- Thursday, July 2
- Friday, September 4

The TMS Helpline will reopen at 6:00 AM (Central Time) on the first business day following each of the dates listed above.

The TMS Helpline hours of operation are 6:00 AM to 3:00 PM (Central Time), Monday through Friday.
Email: TMS@kohls.com

Phone: 262-703-7718

Memorial Day Week Routing Reminder

As numerous vendors may be closed for Memorial Day to spend time with family and friends, Kohl's encourages advanced routing requests to ensure timely appointment scheduling and pickup of freight before and during the Holiday week of May 24 through May 30.

Kohl's corporate offices will close at noon CT on Friday, May 22 and will reopen Tuesday, May 26.

Please adhere to the following guidelines for purchase orders:

Ship/Cancel dates during week of May 24 – May 30

- Submit routing no later than Tuesday, May 19
- Routing requests after May 19 cannot be assured of pick-up during the Memorial Day Holiday week
- As a reminder, routing requests should always be submitted the Wednesday prior to the start ship date and once per ship week
- Please review routing timing at <https://link.kohls.com/>
 - *Navigate to Resources > Transportation>Domestic Routing Requirements*
- This is a general guideline for non-replenishment shipments only
- The TMS Helpline will close at 1:00 PM CT on Friday, May 22
- The TMS Helpline and the Routing office will be closed on Monday, May 25

Fourth of July Week Routing Reminder

As numerous vendors may be closed for the Fourth of July holiday to spend time with family and friends, Kohl's encourages advance routing requests to ensure timely appointment scheduling and pick-up of freight before and during the Holiday week of June 28 – July 4.

Kohl's corporate office will close at noon CT on Thursday, July 2, and will reopen Monday, July 6.

Please adhere to the following guidelines for purchase orders:

Ship/Cancel dates during week of June 28 - July 4

- Submit routing no later than Tuesday, June 23
- Routing requests after June 23 cannot be assured of pick-up during the Fourth of July Holiday week

Ship/Cancel dates during week of July 5 – July 11

- Submit routing no later than Tuesday, June 30
- Routing requests after June 30 cannot be assured that routing will be returned during the Fourth of July Holiday week, and cannot be assured of pick-up during the following week
- As a reminder, routing requests should always be submitted the Wednesday prior to the start ship date and once per ship week
- Please review routing timing at <https://link.kohls.com/>
 - *Navigate to Resources > Transportation>Domestic Routing Requirements*
- This is a general guideline for non-replenishment shipments only
- The TMS Helpline will close at 1:00 PM CT on Thursday, July 2
- The TMS Helpline and the Routing office will be closed on Friday, July 3

Labor Day Week Routing Reminder

As numerous vendors may be closed for Labor Day to spend time with family and friends, Kohl's encourages advance routing requests to ensure timely appointment scheduling and pick-up of freight before and during the Holiday week of September 6 through September 12.

Kohl's corporate offices will close at noon CT on Friday, September 4 and will reopen Tuesday, September 8.

Please adhere to the following guidelines for purchase orders:

Ship/Cancel dates during week of September 6 - September 12

- Submit routing no later than Tuesday, September 1
- Routing requests after September 1 cannot be assured of pick-up during the Labor Day Holiday week
- As a reminder, routing requests should always be submitted the Wednesday prior to the start ship date and once per ship week
- Please review routing timing at <https://link.kohls.com/>
 - *Navigate to Resources > Transportation>Domestic Routing Requirements*
- This is a general guideline for non-replenishment shipments only
- The TMS Helpline will close at 1:00 PM CT on Friday, September 4
- The TMS Helpline and the Routing office will be closed on Monday, September 7

Thanksgiving Week Routing Reminder

As numerous vendors may be closed for Thanksgiving to spend time with family and friends, Kohl's encourages advance routing requests to ensure timely appointment scheduling and pick-up of freight during the Holiday week of November 22 – November 28.

Kohl's corporate offices will close at noon CT on Wednesday, November 25 and will reopen Friday, November 27.

Please adhere to the following guidelines for purchase orders:

Ship/Cancel dates during week of November 22 - November 28

- Submit routing no later than Tuesday, November 17
- Routing requests after November 17 cannot be assured of pick-up during the Thanksgiving Holiday week

Ship/Cancel dates during week of November 29 - December 5

- Submit routing no later than Tuesday, November 24
- Routing requests after November 24 cannot be assured that routing will be returned during the Thanksgiving Holiday week, and cannot be assured of pick-up during the following week
- As a reminder, routing requests should always be submitted the Wednesday prior to the start ship date and once per ship week
- Please review routing timing at <https://link.kohls.com/>
 - *Navigate to Resources > Transportation>Domestic Routing Requirements*
- This is a general guideline for non-replenishment shipments only
- The TMS Helpline and the Routing office will be closed on Thursday, November 26 and Friday, November 27

Christmas Week Routing Reminder

As numerous vendors may be closed for Christmas to spend time with family and friends, Kohl's encourages advance routing requests to ensure timely appointment scheduling and pick-up of freight during the holiday week of December 20 – December 26.

Kohl's corporate offices will be closed on Thursday, December 24 and Friday, December 25, and will reopen Monday, December 28.

Please adhere to the following guidelines for purchase orders:

Ship/Cancel dates during week of December 20 - December 26

- Submit routing no later than Tuesday, December 15
- Routing requests after December 15 cannot be assured of pick-up during the Christmas Holiday week

Ship/Cancel dates during week of December 27 - January 2

- Submit routing no later than Tuesday, December 22
- Routing requests after December 22 cannot be assured that routing will be returned during the Christmas Holiday week, and cannot be assured of pick-up during the following week
- As a reminder, routing requests should always be submitted the Wednesday prior to the start ship date and once per ship week
- Please review routing timing at <https://link.kohls.com/>
 - *Navigate to Resources > Transportation>Domestic Routing Requirements*
- This is a general guideline for non-replenishment shipments only
- The TMS Helpline and the Routing office will be closed on Thursday, December 24 and Friday, December 25

New Year's Week Routing Reminder

As numerous vendors may be closed for New Year's to spend time with family and friends, Kohl's encourages advance routing requests to ensure timely appointment scheduling and pick-up of freight during the Holiday week of December 27 – January 2.

Kohl's corporate office will be closed Friday, January 1 and will reopen Monday, January 4.

Please adhere to the following guidelines for purchase orders:

Ship/Cancel dates during week of December 27 - January 2

- Submit routing no later than Tuesday, December 22
- Routing requests after December 22 cannot be assured that routing will be returned during the Christmas Holiday week, and cannot be assured of pick-up New Year's Holiday week

Ship/Cancel dates during week of January 3 - January 9

- Submit routing no later than Tuesday, December 29
- Routing requests after December 29 cannot be assured that routing will be returned during the New Year's Holiday week, and cannot be assured of pick-up during the following week
- As a reminder, routing requests should always be submitted the Wednesday prior to the start ship date and once per ship week
- Please review routing timing at <https://link.kohls.com/>
 - *Navigate to Resources > Transportation>Domestic Routing Requirements*
- This is a general guideline for non-replenishment shipments only
- The TMS Helpline and the Routing office will be closed on Friday, January 1