

Kohl's Vendor RFID FAQ

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1. What is Kohl's changing?

Kohl's is requiring that in-scope categories be ordered with RFID-enabled tags. This reflects our continued focus on inventory accuracy, supply chain efficiency, and omnichannel growth. **Refer to Kohl's RFID Playbook** located on Klink for in-scope categories, full requirements, specs, approval process, and other important information.

2. Why is Kohl's requiring RFID tags?

RFID supports improved accuracy and visibility across the supply chain, which benefits both Kohl's and our vendor partners. Key outcomes include:

- More accurate inventory and replenishment
- Faster, more reliable receiving and shipping verification
- Reduced discrepancies and chargebacks
- Improved product availability for customers across channels

These capabilities help drive sales, reduce friction, and support long-term growth.

3. Is this a pilot or a test?

No. This is part of Kohl's broader supply chain and inventory strategy and aligns with industry-standard practices already adopted by many leading retailers and brands.

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4. Which products are included?

Refer to **Kohl's RFID Playbook** for in-scope categories, full requirements, specs, approval process, and other important information.

5. Who is responsible for the cost of RFID tags?

As with other item components (e.g., labels, packaging, trims), vendors are expected to assume the incremental cost of RFID tags. This investment supports operational efficiencies, improved sell-through, and reduced downstream costs across the supply chain. Kohl's is making significant investments to launch and maintain RFID, and we believe this investment delivers mutual benefits.

6. What types of RFID tags are acceptable?

Kohl's supports multiple RFID tag formats (e.g., hangtags, labels, integrated trims), depending on product type and packaging. Refer to **Kohl's RFID Playbook** for details.

7. Do vendors need to change their manufacturing or packing processes?

In most cases, RFID tags can be incorporated into existing workflows with minimal disruption. Source tagging is the preferred approach, as it enables the greatest efficiency and accuracy downstream.

8. How does RFID benefit vendors specifically?

Vendors often see benefits such as:

- Improved shipment accuracy and fewer disputes
- Faster receiving and reduced inspection requirements
- Better demand signals and replenishment accuracy
- Reduced overproduction and excess inventory

These improvements support healthier inventory flow and stronger partnership outcomes.

9. What happens if a vendor is not ready by the effective date?

Kohl's is committed to partnering closely with vendors to support readiness. Early communication and engagement are encouraged so potential constraints can be addressed proactively. Please reach out to RFID.tagging@kohls.com

10. What is the penalty for not implementing RFID?

This is a requirement by Kohl's. Please reach out to RFID.tagging@kohls.com for any concerns or questions.

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11. Who should vendors contact with questions and support?

We are partnering with Auburn University's ALEC program for quality control and vendor support. See their contact information below.

- **Technical Questions & RFID tagging Support:** [Auburn University RFID Lab - ALEC](#)
- **External questions for Kohl's** should be directed to RFID.tagging@kohls.com

12. Where can I find the RFID Playbook and other resources?

Location: Klink > Resources > Logistics > Shipment Preparation and Packaging

- **Kohl's RFID Playbook**
- **Vendor RFID FAQ**
- **Technical questions & RFID Tagging Support:** [Auburn University RFID Lab - ALEC](#)
- **Auburn University ALEC Webinar Support Links:** [Webinar Support Videos](#)
- **Kohl's Vendor Contact Info:** RFID.tagging@kohls.com

13. Are there other resources to learn more about RFID in general?

Kohl's is following all industry standards set forth by the GS1 EPC Tag Data Standard, Auburn RFID tag placement standard, GS1 tag placement standard, and Auburn University ARC inlay standard. Please refer to GS1 or Auburn University's Lab sites for additional RFID information:

- GS1: <https://www.gs1.org/standards/rfid> ○ Case studies: <https://www.gs1us.org/industries-and-insights/case-studies/decahlon>
- Auburn University RFID lab: <https://rfid.auburn.edu/>
 - RFID papers: <https://rfid.auburn.edu/papers/>