

FOOTWEAR CTD



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FIND ADDITIONAL TRAINING MATERIAL STATES AND ELEARNING HERE: K-Link

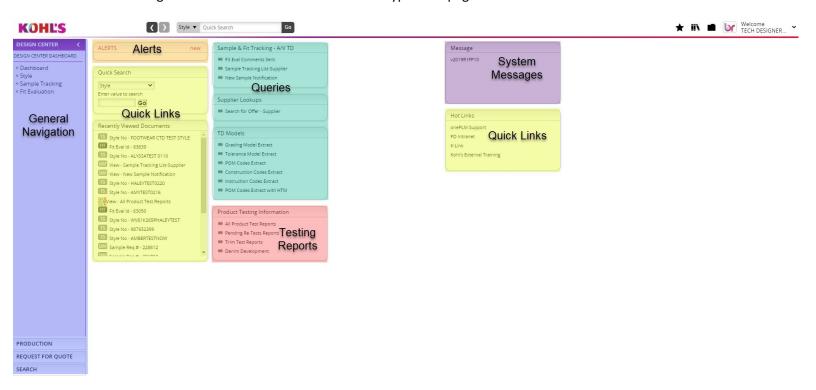
DASHBOARD



DASHBOARD

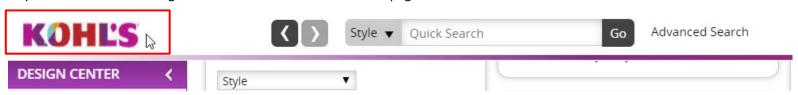
GENERAL NAVIGATION

General Navigation is available in the leftmost panel. Use the links provided to navigate directly to the areas indicated. Click one of these navigational links to find additional search types and pages.

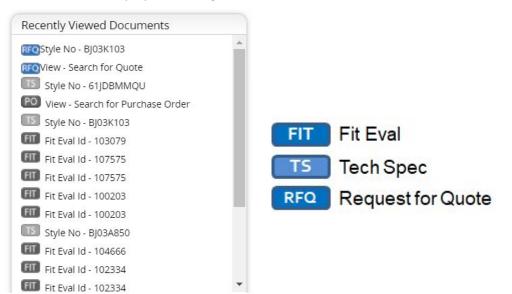


TIPS & TRICKS

Tip # 1: Click the Kohl's Logo to return back to dashboard main page.



Tip # 2: Recently Viewed Documents displays and categorizes each viewed document.

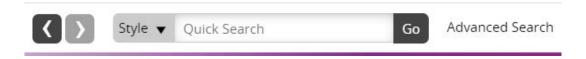




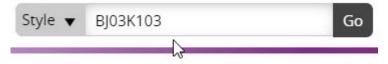
DASHBOARD QUICK SEARCH

QUICK SEARCH NAVIGATION - OPTION 1

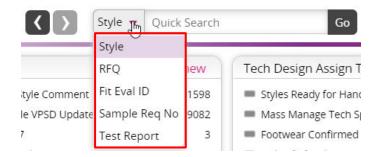
1. Locate the **Quick Search** box at the top left corner.



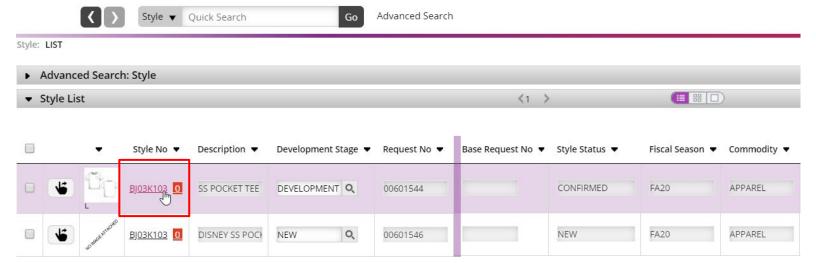
2. Click in the box and type ahead to search for a style or tech pack.



Note: Quick Search defaults to Style. Click on the drop down list to select a different category to search from.



- 3. Click **Go** or hit **Enter** on keyboard to generate the style search list.
- 4. From the style search list, click the style number to navigate to **Style Overview page**.

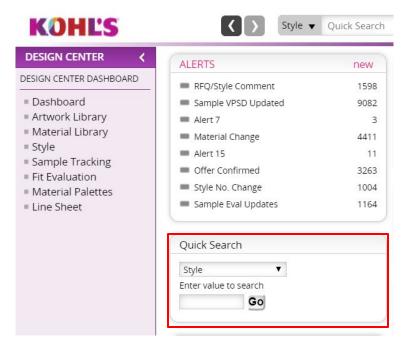




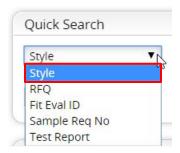
DASHBOARD QUICK SEARCH

QUICK SEARCH NAVIGATION - OPTION 2

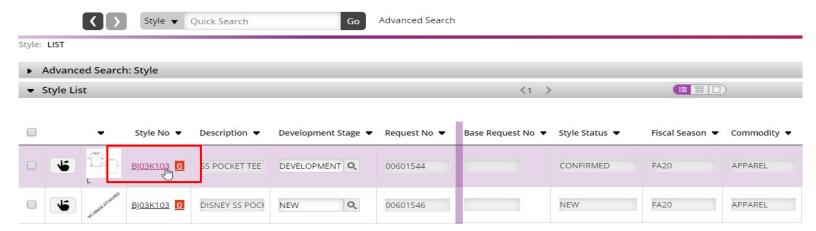
1. Locate the **Quick Search box** on the left hand side under alters.



2. Quick search defaults to Style. Choose from the drop down list and select the category before searching.



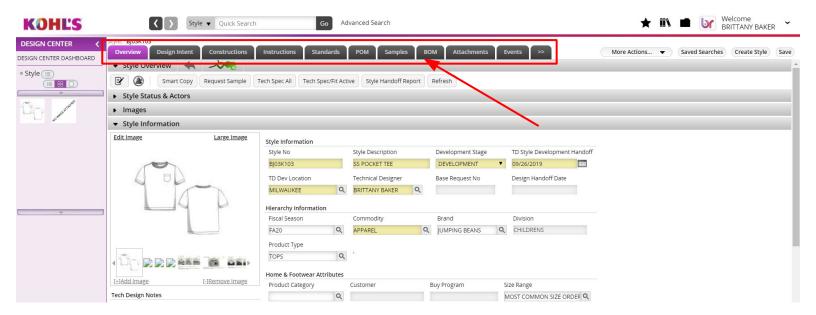
- 3. After selecting the category, click in the box and type ahead to search for style or tech pack. Click **Go** or hit **Enter** on keyboard.
- 4. From the style search list, click the selected style number to navigate to **Style Overview page**.



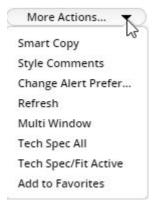


STYLE OVERVIEW NAVIGATION

The Style Overview includes style information and technical design specifications. There are different tabs located at the top. Each tab has separate pages with different information. To navigate, click on the desired tab. Footwear currently only uses the following tabs: Construction, Standards, POM (Points of Measure) and Attachments.



Note: Click on the **More Actions** drop-down menu to display more style functions.



THREADED MESSAGING

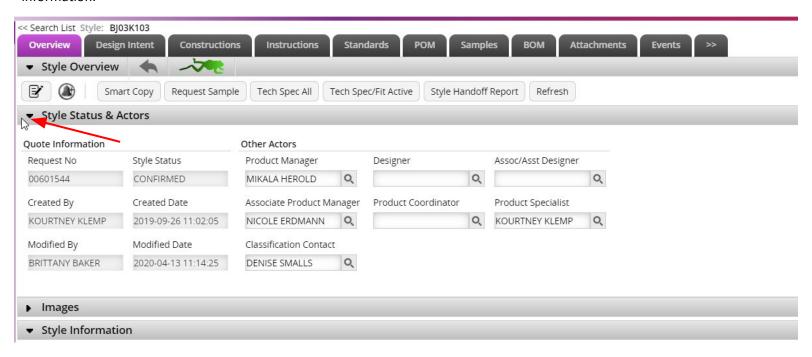
Threaded messaging allows communication on styles and stays with the style for future reference. To navigate to threaded messaging, click on the notebook icon under the Style Overview row. See Threaded Messaging section for more information.



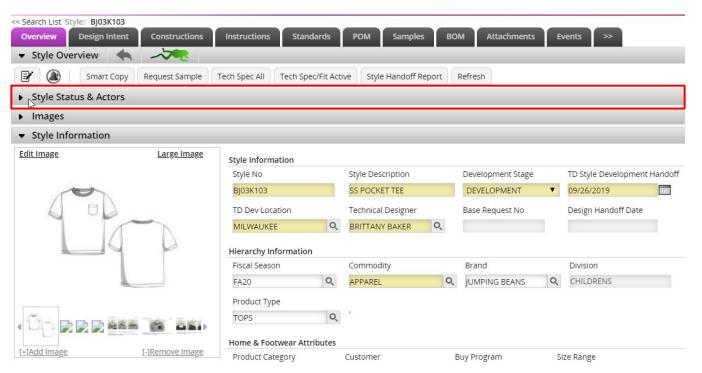


STYLE STATUS AND ACTORS

Style Status & Actors defaults to be hidden on the Style Overview page. Click on **Style Status & Actors** row to unhide the information.



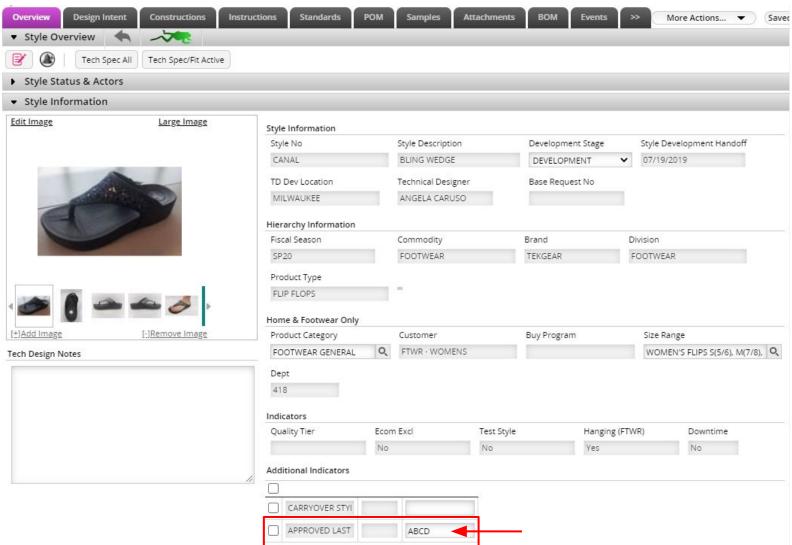
Note: To revert back and hide the information, click anywhere on the Style Status & Actors row.





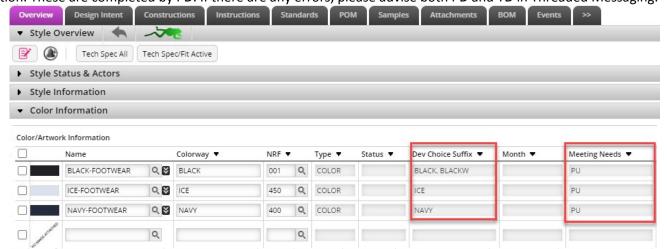
STYLE INFORMATION

The style Information provides details that will feed into reports. There is one required field for CTDs, Approved Last. Please see Spec Completion section for more details.



COLOR INFORMATION

The Color Information provides details on each colorway for this style. Widths will be indicated in the **Dev Choice Suffix** column. Material for each color will be in the **Meeting Needs** columns. Kohls TD will create the POM pages and fit evals based on this information. These are completed by PD. If there are any errors, please advise both PD and TD in Threaded Messaging.



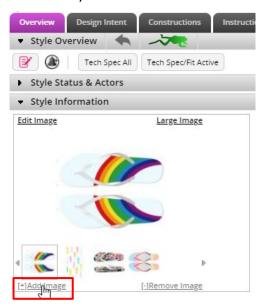
6/12/2020



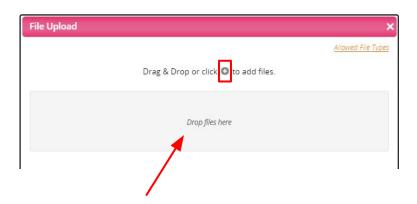
UPLOADING IMAGES

Note: Please make a distinct name for files (ex. BJO3K103 Front) with no special characters.

1. Click [+] Add Image in the image box under Style Information.



2. Drag and drop files from your computer on the File Upload page or click the + icon to search for images. Locate file to upload. Drag file and hover over the hand icon. The file will upload onto Style Overview Page and Attachments tab.



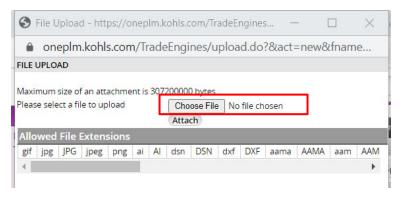


REPLACING IMAGES

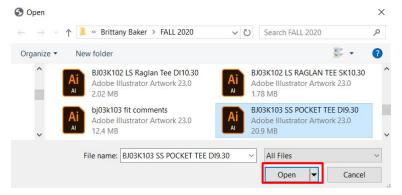
- 1. Click on the **Image** row near the top of the page to unhide images. Note: Image row defaults to hidden.
- 2. Click the **R** symbol for Replace Image where the paper clip is shown to not replace an already existing image. Note: Clicking **R** on an already **existing image** will replace existing image with new image.



3. The file upload window will pop up. Click Choose File to upload image.



4. Locate file to upload. Click Open.

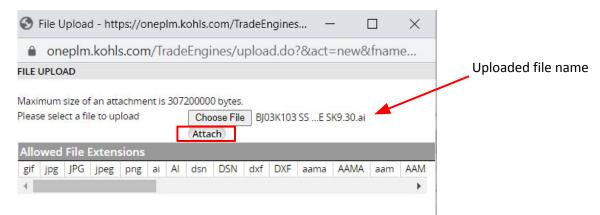




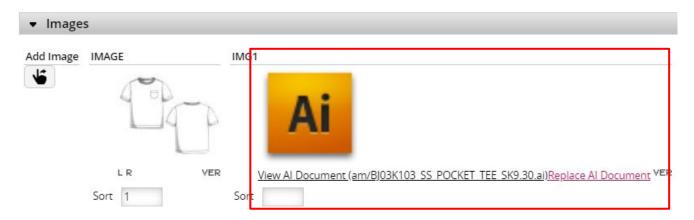
REPLACING IMAGES (CONT'D)

5. Click **Attach** in the file upload window.

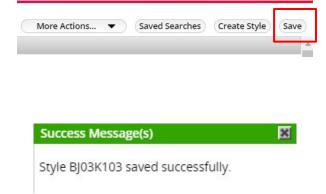
Note: The file name appears to the right of the Choose File button.



6. When file is finished uploading, it appears in the Images section.



7. Click **Save** in top right corner. A system message generates to verify the file is successfully attached.





VIEW IMAGES

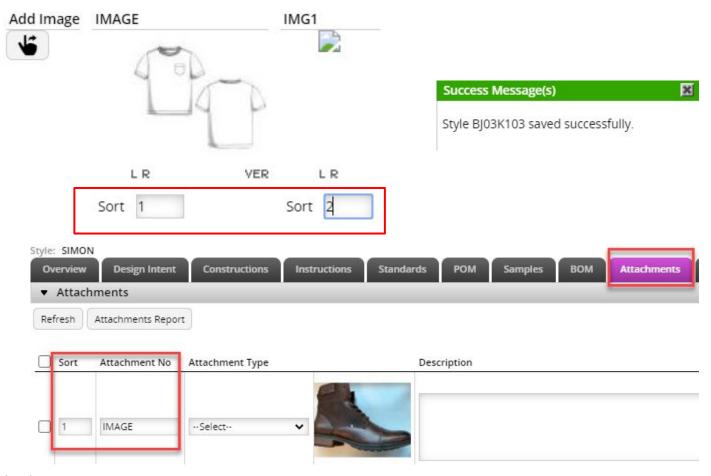
1. To view images in larger format from the Style Overview page click on the **L** for Large View to generate downloadable

image.



SORT IMAGES

- 1. To sort files on the Style Overview page, go to the Attachments tab.
- 2. Once the images are visible, enter the desired order starting from number 1. Enter the number in the **Sort Box** and hit **Save.** A system message generates to verify all changes are saved successfully.
- 3. Please ensure the image that should be used as an icon for the style is sorted as #1 and listed as IMAGE in the "Attachment No" Column on the ATTACHMENTS tab.



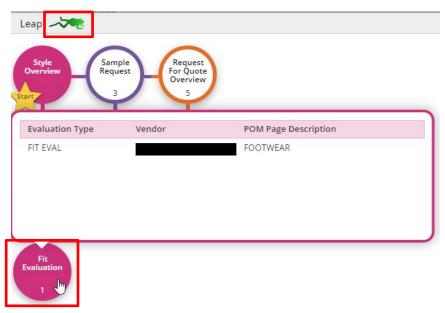
NAVIGATING PAGES USING LEAP FROG

Use the Leap Frog feature to navigate or jump to other sections within onePLM.

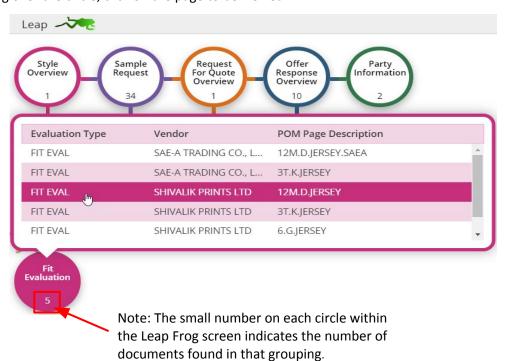
1. Click the **Leap** button within the style at the upper top left.



2. Hover over the circle representing the section to be viewed.



3. After hovering over the circle, click on the page to be viewed.





NAVIGATING PAGES USING LEAP FROG - BACK BUTTON

Use the **Back** Button to return to previously viewed Leap Frog related screen(s). The back button can only be used if you are in the Leap function and need to navigate to a previously-leaped screen.

1. Click Back button to go back one screen.

OR:



2. Click and hold the back button for a list of previously visited screen(s).



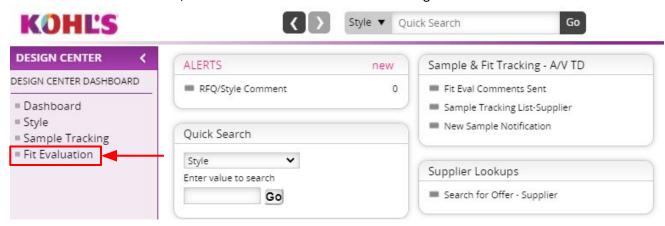
3. Click on the previously viewed screen to navigate back to it.



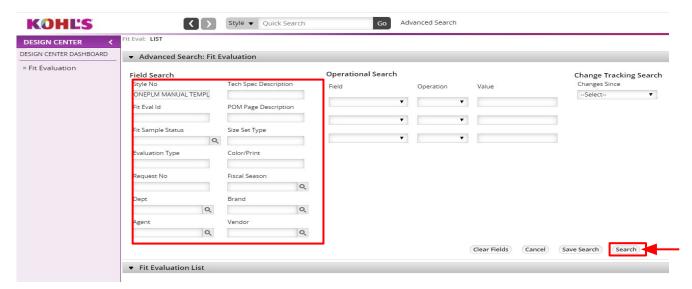


NAVIGATING TO FIT EVAL - OPTION 1

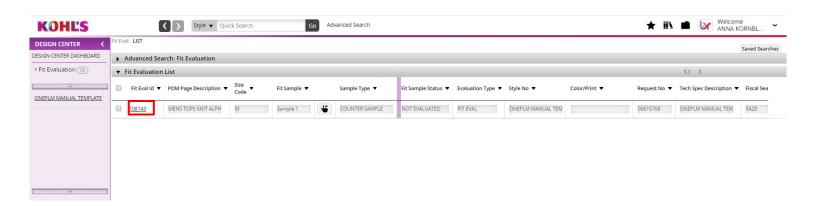
1. From the onePLM Dashboard, click on Fit Evaluation from the left navigation bar.



2. The Advanced Search: Fit Evaluation window will appear. Type in search criteria. Click Search.



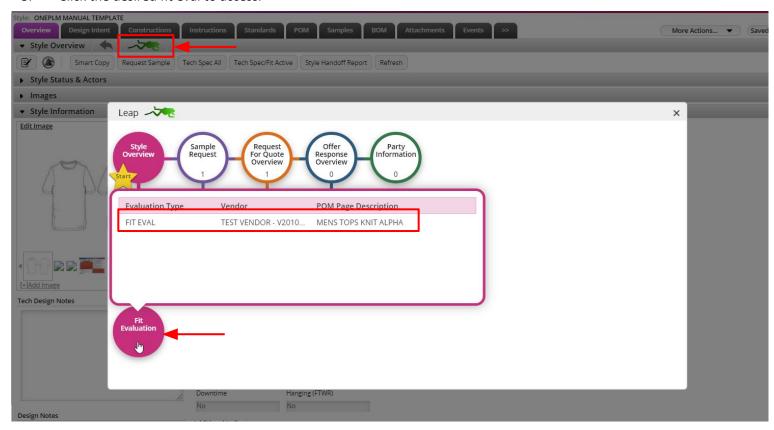
3. Locate desired fit eval and click fit eval ID hyperlink.





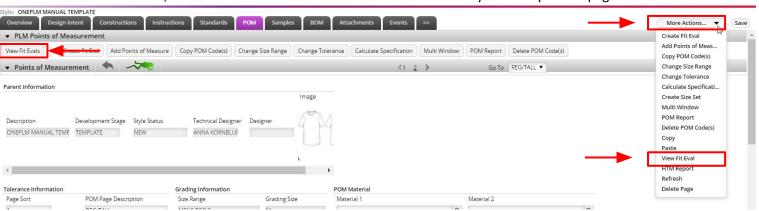
NAVIGATING TO FIT EVAL - OPTION 2

- 1. When in the current style, click the leap function.
- 2. Hover over fit evaluation circle to show all available fit evaluations.
- 3. Click the desired fit eval to access.

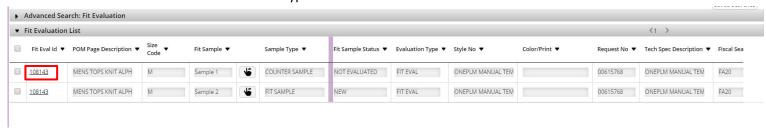


NAVIGATING TO FIT EVAL - OPTION 3

1. When in POM tab, click More Actions > View fit eval **OR** use the hot key at the top of the page.



2. Locate desired fit eval and click fit eval ID hyperlink.

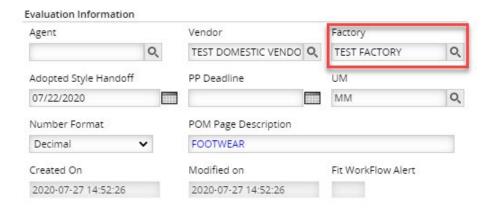




REQUIRED FIELDS

Evaluation

- Factory:
- Use type ahead to fill in the factory style is adopted with **OR** use the magnifying glass to search.



- Measurer 1 and/or 2 Fit Comments:
 - Vendors and/or CTDs are always MEASURER 1. KOHLS TDs are always MEASURER 2.
 - Only KOHLS TD or CTD (Level 3+) will enter comments on Counter Sample.
 - Vendor/CTD comments required on all Fit Samples.
 - Vendors/CTD should complete before KOHLS TD receives sample and use the following template:

CTD (check one): [] Yes [] No

Vendor Ref. #/ Name:

Sample Date:

Factory:

Last # / Name: X-Factory Date:

REVISIONS MADE SINCE PREVIOUS SAMPLE:

(Please detail all changes)



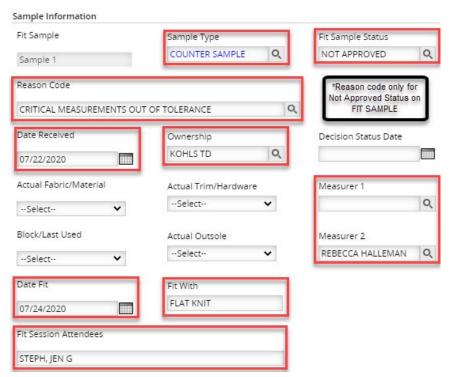


REQUIRED FIELDS (CONT'D)

Sample Information

- · Sample Type:
 - Counter Sample Counter sample should ALWAYS be the first sample in each fit eval.
 - Fit Sample- Will auto populate once sample is initiated.
 - **Wear Test Sample** Will auto populate once sample is initiated.
- Reason Code:
 - ONLY required if FIT SAMPLE status is NOT APPROVED. See Reason Codes section for more information.
- Date Received:
 - Date sample is in possession to begin review process.
 - Date Received triggers the start of timeline.
- Ownership:
 - Denotes approval ownership for each sample round, CTD or Kohl's TD.
- · Date Fit:
- Only required if there was an actual sample that was fit.
- Fit With:
 - Please note if model is barefoot or type of sock. Ex. Barefoot, flat knit, athletic, skimmer.
- Fit Session Attendees:
 - List all models that participated in fit
- Ownership:
 - O Denotes approval ownership for each sample round, CTD or Kohl's TD.
- Measurer 1 and/or 2:
 - CTDs are always MEASURER 1. KOHLS TDs are always MEASURER 2.
- Fit sample status:
 - Approved Fit & aesthetics are good with very minor corrections.
 - Cancelled No longer in the line.
 - Not Approved Changes are need to make the style acceptable for fit and aesthetic.
 - Not Evaluated No sample available to review or not required (Ex. Counter note evaluated for Carry Over)

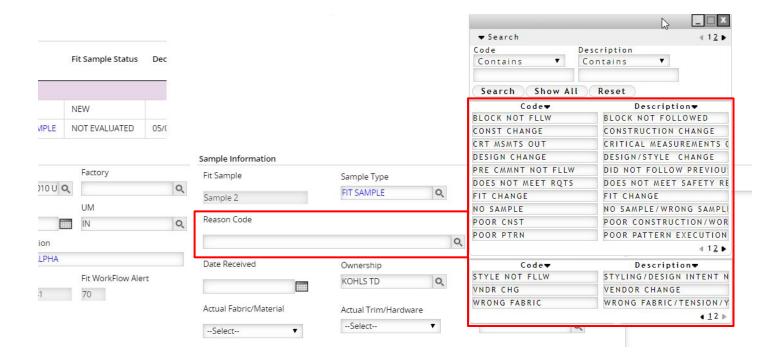
Note: Decision Status Date will update automatically when Fit Sample Status is saved





REASON CODES

- 1. When FIT SAMPLE status is changed to NOT APPROVED the Reason Code field **MUST** be filled in.
- 2. Either type ahead or select the magnifying glass to view all options available.
- 3. Select reason code by double clicking.



REASON CODE & DESCRIPTION AS LISTED IN ONEPLM

- BLOCK NOT FLLW Block not Followed
- CONST CHANGE Construction Change
- · CRT MSMTS OUT -Critical Measurements Out of Tolerance
- DESIGN CHANGE Design/Styling Change
- PRE COMMNT NOT FLLW Did Not Follow Previous Comments
- DOES NOT MEET RQTS -Does Not Meet Safety Requirements
- FIT CHANGES Fit Changes
- NO SAMPLE No Sample/Wrong Sample Size
- POOR CNST Poor Construction/Workmanship
- POOR PTRN Poor Pattern Execution/Not Balanced
- STYLE NOT FLLW Styling/Design Intent Not Followed
- VNDR CHG Vendor Change
- WRONG FABRIC Wrong Fabric/Tension/Yarn/Wash



HOW TO DECIDE WHICH REASON CODE TO CHOOSE

There may be instances where there is more than one reason the sample is not fit approved. Choose the primary reason for not approving.

Block Not Followed

- Correct last was not used (ex. Shoe last on boot)
- Incorrect heel height for last

Construction Change

- If Kohl's or vendor requests construction change that affects fit
- Construction change proposed without mock-up or sample option

Critical Measurements Out of Tolerance

• The critical/important POM that are out of tolerance and the POMs alter fit or design aesthetics

Design/Styling Change

• The design or styling details have changed that alters fit aesthetic and requires an additional fit round

Did Not Follow Previous Comments

- If sample came exactly as previous round and requires same corrections
- Sample does not follow comments from last round

Does Not Meet Safety Requirements

 The sample does not follow the requirements set by the Kohl's Department Stores Product Safety & Regulatory Standards

Fit Changes

Sample followed all criteria but could not be fit approved. New sample is required

• No Sample/Wrong Sample Size

- No Sample was received (A Special Size off Regular)
- Sample was not submitted in sample size for the brand

Poor Construction/Workmanship

Construction or workmanship is so poor it impacts the fit

Poor Pattern Execution/Not Balanced

- The sample is not balanced
- Pattern application is so poor the sample execution is affected

Styling/Design Intent Not Followed

There are details not executed on the sample that impact brand and fit aesthetics

Vendor Change

Vendor or factory changed after fit process had started

Wrong Fabric/Tension/Yarn/Wash

- Material was not correct so cannot be fit
- Required components does not match the standard (Ex. Insole)



UPLOADING FILES

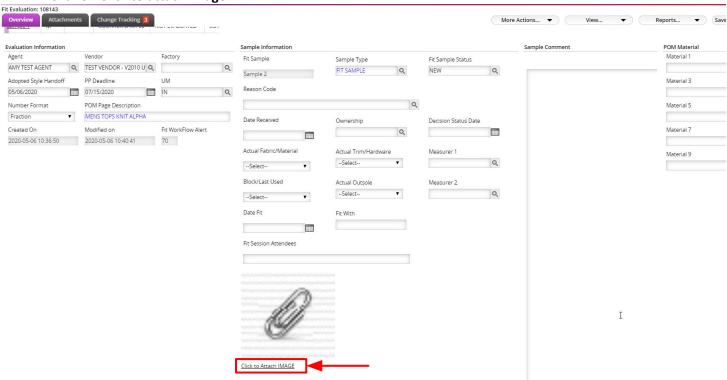
Note: Please make a distinct name for files (ex. BJO3K103 Front) with no special characters.

Fit images and other relevant files get uploaded to the fit eval attachments tab.

*Images must be named appropriately (ex. JOHN Fit 1 Top View.jpg)

OPTION 1: DRAG & DROP

1. Click on Click to attach image.



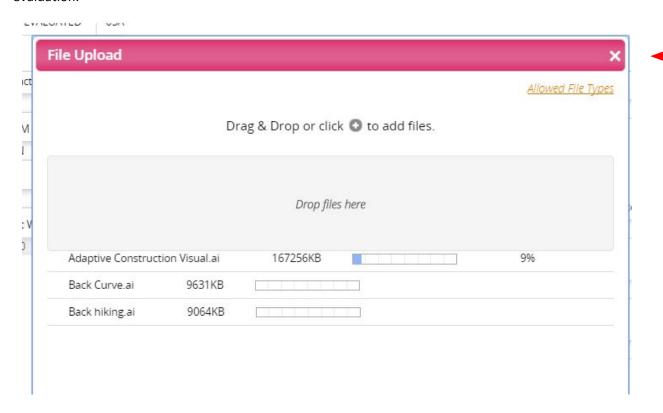
2. The file upload window will pop up. Files can be dragged and dropped to upload. Multiple files can be dropped at the same time.



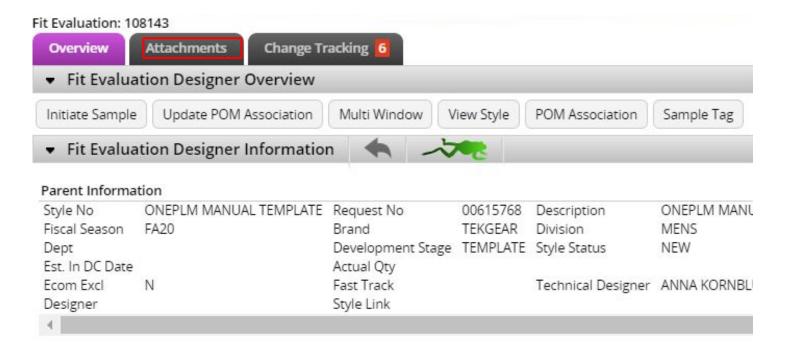


UPLOADING FILE - OPTION 1: DRAG & DROP (CONT'D)

3. Upload progress will be shown. Once progress is at 100%, click the **X** to close. Files will now be visible in the fit evaluation.



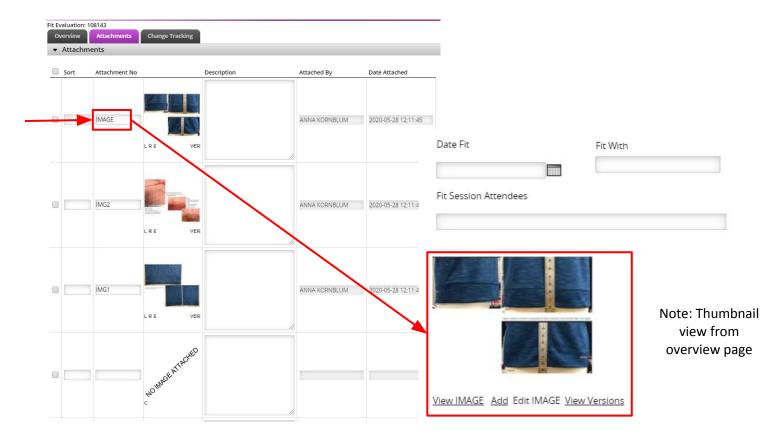
4. To view all files, click on attachments tab.





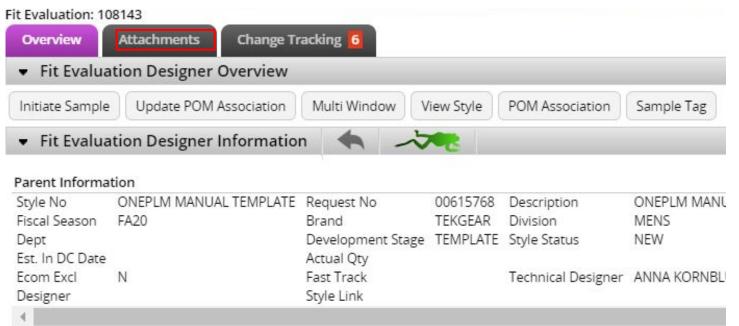
UPLOADING FILE - OPTION 1: DRAG & DROP (CONT'D)

5. All files will be visible individually in the attachments tab. Only the file with Attachment No as **IMAGE** will be shown in the thumbnail on the fit eval overview page.



UPLOADING FILE - OPTION 2: ATTACHMENTS TAB

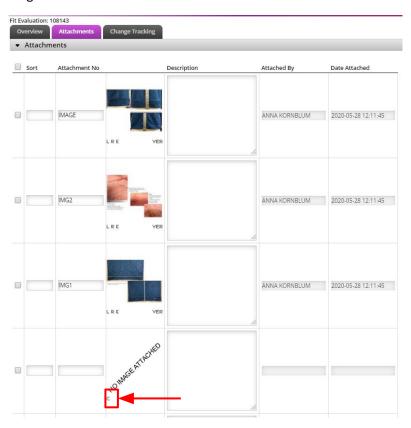
1. Navigate to **Attachments** tab.





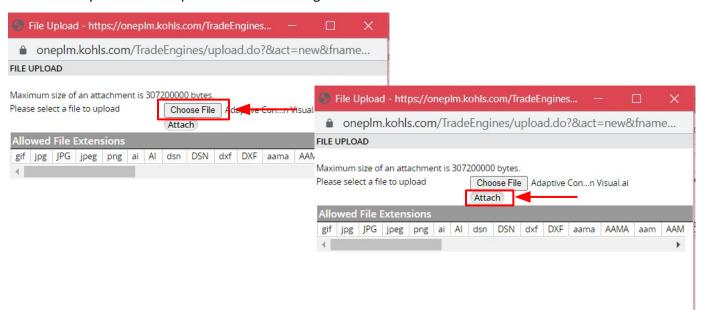
UPLOADING FILE - OPTION 2: ATTACHMENTS TAB (CONT'D)

2. Click C under the blank image row.



- 3. In the file upload window, click **Choose File**.
- 4. Locate the file to be uploaded. Click **Attach**.

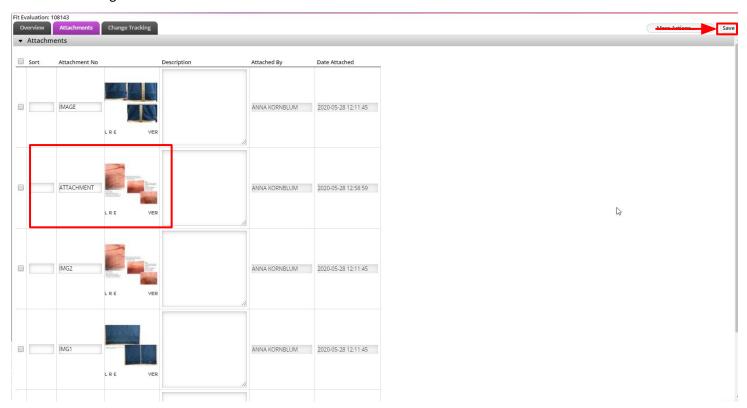
 Note: Only 1 file can be uploaded at a time using this method.





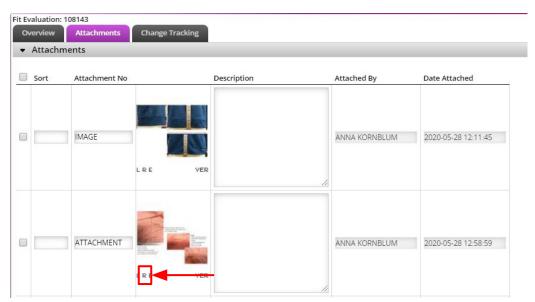
UPLOADING FILE - OPTION 2: ATTACHMENTS TAB (CONT'D)

5. New image will show with the name Attachment. Click **save**.



REPLACING A FILE

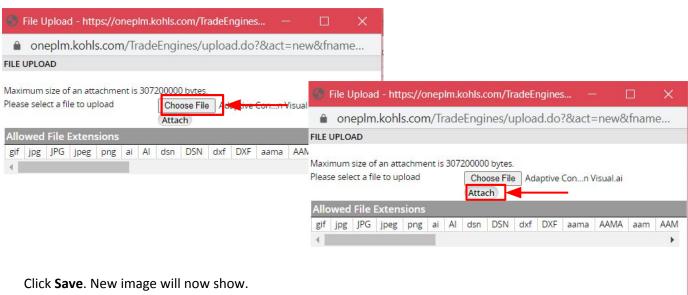
1. Click **R** below the file.



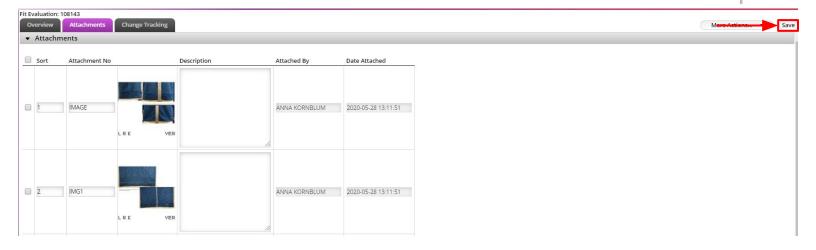


REPLACING A FILE (CONT'D)

In the file upload window, click **Choose File**. Locate the file to upload. **Click attach**.



3.

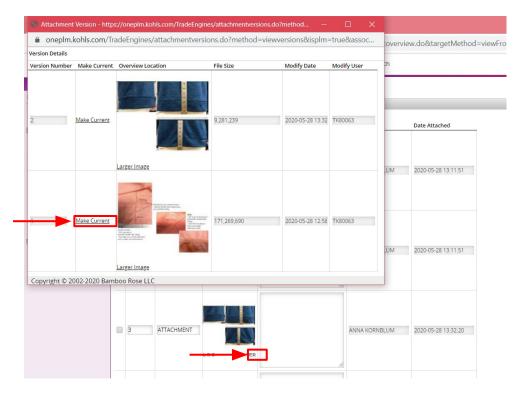




REVERT TO PREVIOUS FILE VERSION

If **REPLACE IMAGE** was used, onePLM saves the old file. This is helpful to go back to old files that were recently replaced.

- 1. Click **VER** below image to view previously saved images.
- 2. Locate version to revert back to. Select Make Current.



SORTING ATTACHMENTS

1. Fill in sort field with desired number order. Click **Save.**

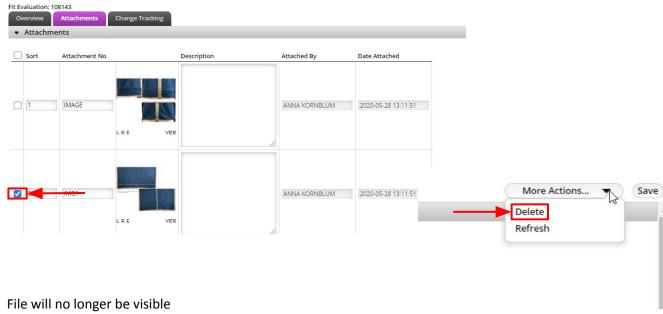




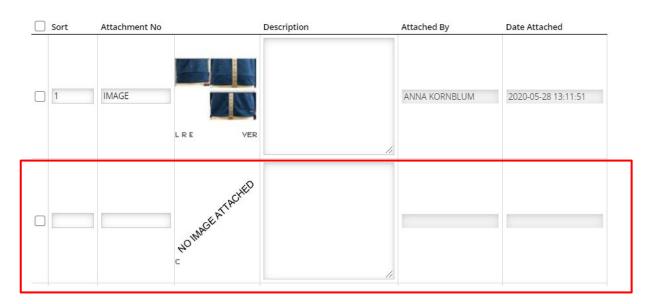
DELETING A FILE

To delete a file that is no longer needed.

- Ensure all other changes are saved. Then click the box next to the file.
- 2. Click More Actions > Delete.



3.

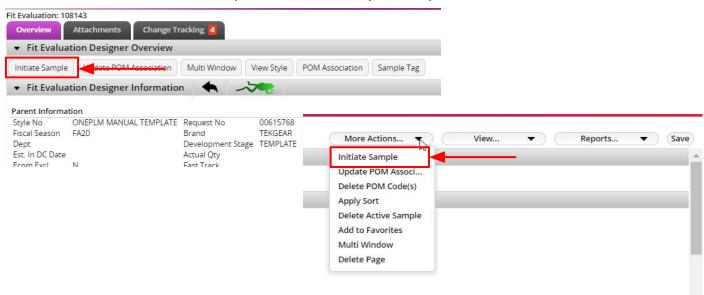




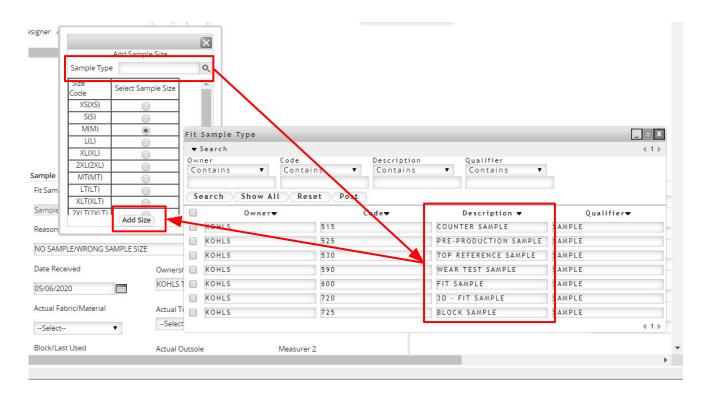
INITIATE SAMPLE

Note: Ensure sample status is filled in and save prior to initiating next sample.

1. Click on More Actions > Initiate sample **OR** click the hot key at the top.



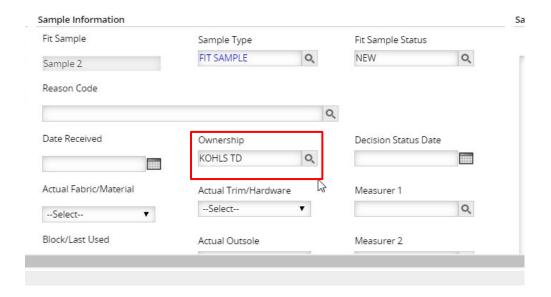
- 2. The Add Sample Size box will appear. Choose the sample type and size to initiate. Note: Type ahead or select the magnifying glass to view all options available.
- 3. Select sample type by double clicking, then click add size. The screen will now show a new sample round. Note: Once new sample round is initiated previous round is locked and uneditable.





INITIATE SAMPLE (CONT'D)

4. Ownership field to then be filled in on new sample round. Either type ahead or choose magnifying glass and select correct ownership.

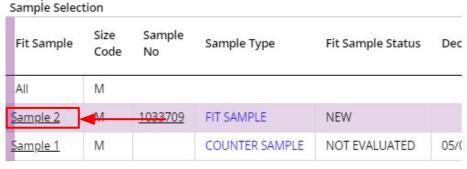




DELETE ACTIVE SAMPLE

If a sample has been initiated before comments were complete or the wrong sample was initiated, active sample will need to be deleted in order to edit previous sample round. Do not delete Active Sample if Kohls TD has inputted any information. If needed, reach out to your TD.

1. Click on the current sample round to be deleted.



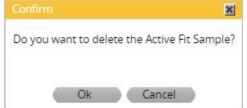
2. Once

More Actions...

Initiate Sample
Update POM Associ...
Delete POM Code(s)
Apply Sort

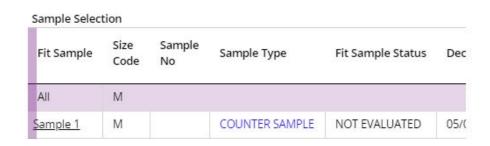
Delete Active Sample
Add to Favorites
Multi Window
Delete Page

3. A warning will pop up double checking that deleting active sample is in fact what was meant to be selected. Choose **OK** to delete or **CANCEL** to keep as is.



4. Sample should now be removed.

Note: This action cannot be un-done.

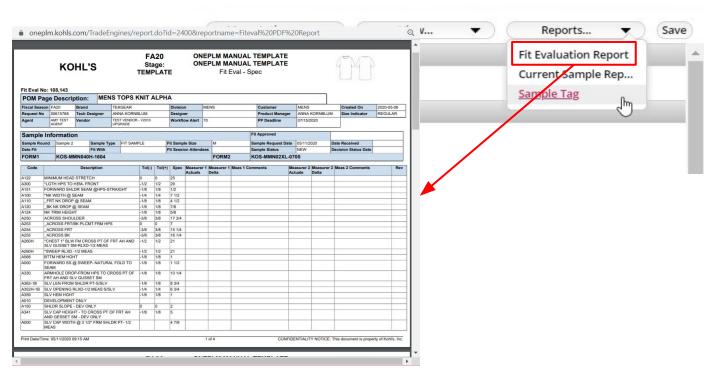




PRINTING FIT EVAL - OPTION 1

Note: Fit Evaluation Report will print ALL sample rounds.

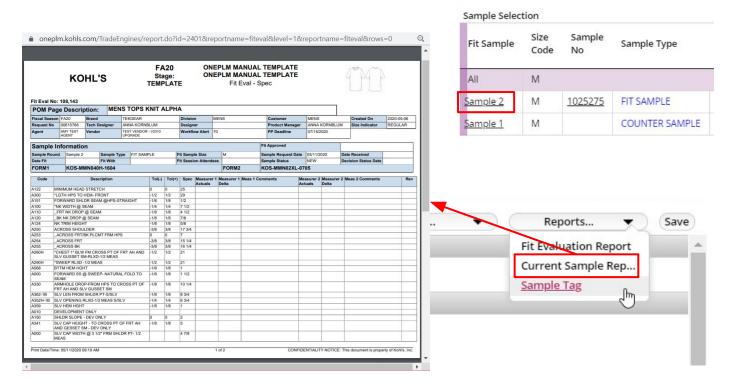
1. Click on Reports > Fit Evaluation Report. PDF will generate of **ALL** sample rounds.



PRINTING FIT EVAL - OPTION 2

Note: Current Sample Report will only print **ONE** sample round.

- 1. Select desired sample round from the sample selection menu.
- 2. Click on Reports > Current Sample Report. PDF of **ONLY** that sample round will generate.





THREADED MESSAGING

Threaded messaging is the main form of communication for Kohls TD and CTDs on any style related communication. Threaded messages are required after a fit evaluation has been complete, when a spec has been completed, or if there are any changes that can affect the fit of the shoe (Ex. Factory change, material change.)

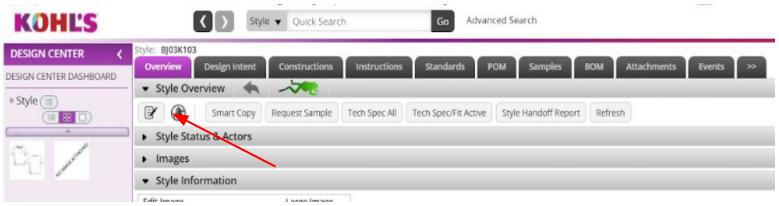
START A THREAD



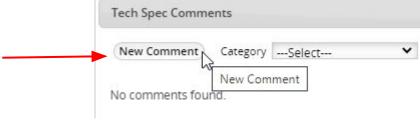




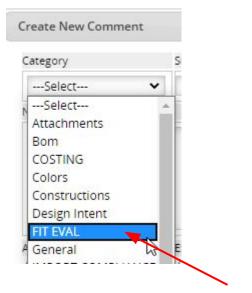
- 2. Type ahead in the first empty box under Add More Actors in the Create New Comment Box.
- 3. Click on the name of the actor.
- 4. Repeat if needed in empty Add More Actors boxes. Click Add More if more than three actors need to be added.
- 5. Click **Post** once all additional actors have been added.



Select New Comment on the non-un screen 6.



7. Enter a Category from the Drop Down



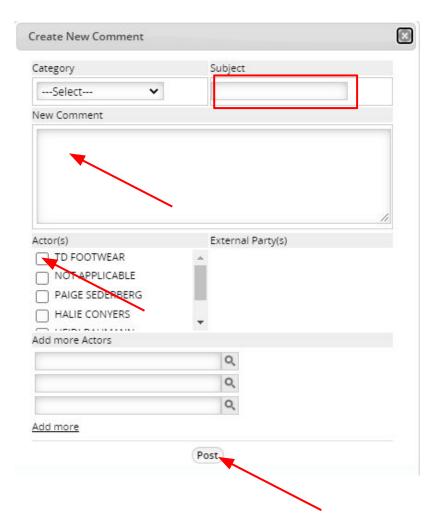


START A THREAD (CONT'D)

- 4. Type ahead in subject field and new comment field to add text
- 5 Choose Actors by clicking the box next to their name. All chosen actors will receive an email of the message along with any responses

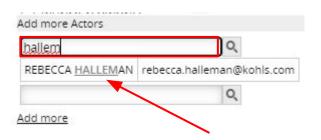
Note: All internal and external users included on the style can see all messages

6. Once all fields are filled out and actors are selected click **Post**



ADD ADDITIONAL ACTORS - OPTION 1

- 1. Type ahead in the first empty box under Add More Actors in the Create New Comment Box
- 2. Click on the name of the actor
- 3. Repeat if needed in empty Add More Actors boxes. Click Add More if more than three actors need to be added
- 4. Click **Post** once all additional actors have been added





6/12/2020

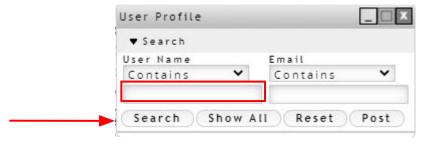


ADD ADDITIONAL ACTORS - OPTION 2

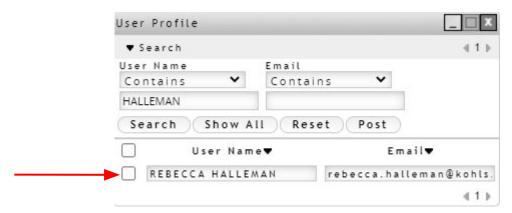
Click the magnifying glass under Add More Actors in the Create New Comment Box



- 2. The User Profile window will appear. Type ahead in the User Name field to search for the actor to add
- 3. Click Search.



4. Check the box next to the actor and click Post or double click on the name of actor to add



- 5. Repeat if needed in empty Add More Actors boxes. Click Add More if more than three actors need to be added
- 6. Click Post once all additional actors have been added

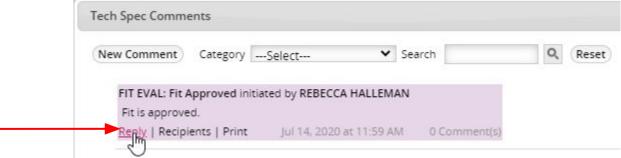




RESPOND TO A THREAD - OPTION 1

1. Click **Reply** under the message you want to respond to

Note: Response will be sent to all actors on original comment, but you may also add additional actors



2. Add message in the new box, add additional actors it desired, and click **Post**



RESPOND TO A THREAD - OPTION 2

1. Reply to the email of the original comment

Note: Response will be sent to all actors on original comment, but you cannot add additional actors

SPEC COMPLETION



SPEC COMPLETION

SPEC COMPLETION

Spec completion occurs after Fit it Approved. If a CTD is approving, it occurs after confirmation of approval from Kohls TD. After completing the required tabs, send threaded message to Kohl's TD to advise spec is complete.

REQUIRED TABS

• Overview: Under Style Information: Additional Indicators type in last name/number in the APPROVED LAST box.

Note: Please be consistent with entering the same name/number for all lasts across seasons. As this is a free field, we can only search when field is exactly the same (ex. U-L2018 or UL2018. Choose ONE format.



- Construction: All rows should be complete that apply to the style. See Constructions section for more details.
- **POM:** Complete all measurements that apply to the style, including grading. Multiple pages may need to be completed for multiple materials and/or widths. See <u>POM</u> section for more details.
- Attachments: Attach completed Bill of Materials from template found on K-Link. See Attachments section for more details.

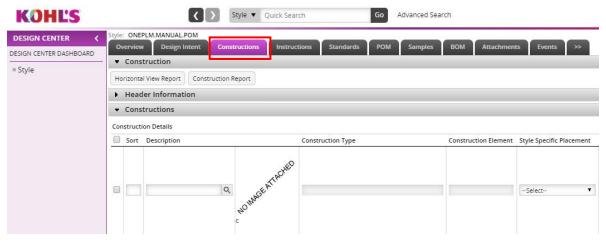
CONSTRUCTIONS



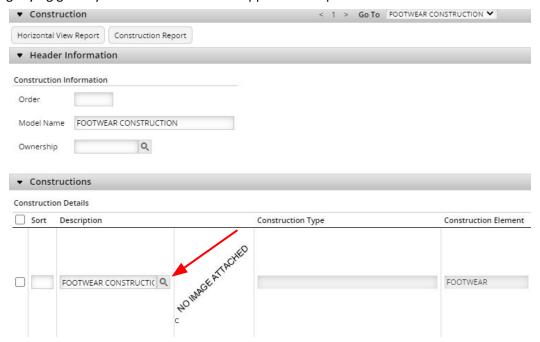
CONSTRUCTIONS

UPLOADING CONSTRUCTION TYPE FROM LIBRARY

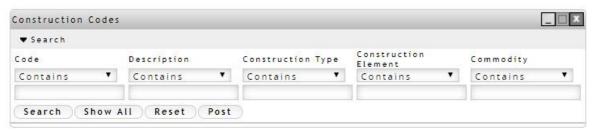
- 1. Locate the **Constructions** tab in the tech pack.
 - a. Construction Model should already be attached from the spec template. If it is not, or is the incorrect template, return to the Overview page and Smart Copy Construction tab from the correct existing template.



2. Click the magnifying glass symbol for each row that applies to the product.



Note: Clicking the magnifying glass opens the construction codes pop up window.

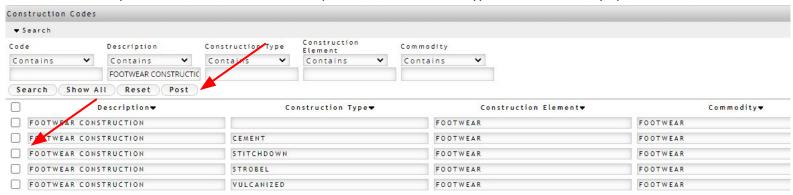




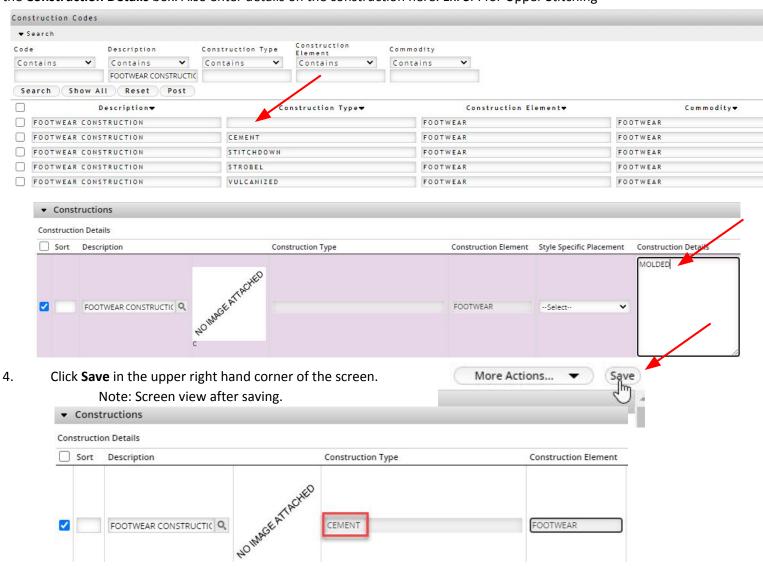
CONSTRUCTIONS

UPLOADING CONSTRUCTION TYPE FROM LIBRARY (CONT'D)

- 3. Select the desired construction type description.
 - a. Option A: Click the box to select, then click **Post.**
 - b. Option B: Double click on the description line. Construction Type will automatically upload.



Note: If there is not an appropriate type in the library, double click the blank option from the library and add details into the **Construction Details** box. Also enter details on the construction here. Ex. SPI for Upper Stitching



5. Repeat for all rows that apply to the style.





MULTIPLE POM PAGES

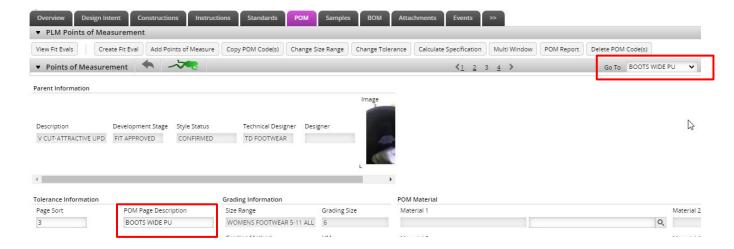
A tech pack may contain multiple POM pages for various reasons: width (ie: medium, wide, wide calf) or multiple fabrications (ie: PU & micro.)

1. If there are multiple POM pages in a style, there will be a number for each POM page in the Points of Measurement bar. Click on the number **OR** use the arrows **OR** click on the drop down to navigate to each POM page.

Note: When the POM page is selected for viewing, it will NOT be underscored.



2. When POM pages need to be split because of width (ie: medium, wide, wide calf) or multiple fabrications (ie: PU & micro.) a rename the POM Page Description following the POM page naming convention to distinguish the product. Note: The POM page description also displays in the Points of Measurement bar. See POM Naming Convention on next page.





POM NAMING CONVENTION

The POM naming convention process is broken into sections of **REQUIRED** or **NOT REQUIRED** information in each section. Kohls TD will set up

SECTION 1 = Material - REQUIRED

Material must be specific, especially if there are multiple fabrications on the same style.

SOME MATERIALS INCLUDE:

-PU, MICRO, CANVAS, GLITTER, SUEDE, LEATHER

EXAMPLES: PU FTWR MED

SECTION 2 = Category - REQUIRED

CATEGORIES:

- -FTWR (Dress and Casuals)
- -SANDAL
- -BOOT
- -FLIPS (Alpha only)
- -SLIPPERS

EXAMPLE: PU FTWR MED

SECTION 3 = Foot Width - REQUIRED

WIDTH:

- -MED Medium Width
- -WIDE Wide Width

TALL BOOTS:

- -MRC Medium foot width + Regular calf width
- -MWC Medium foot width + Wide calf width
- -WRC Wide foot width + Regular calf width
- -WWC Wide foot width + Wide calf width
- -XWC Wide foot width + Extra Wide Calf Width

EXAMPLE: PU FTWR MRC

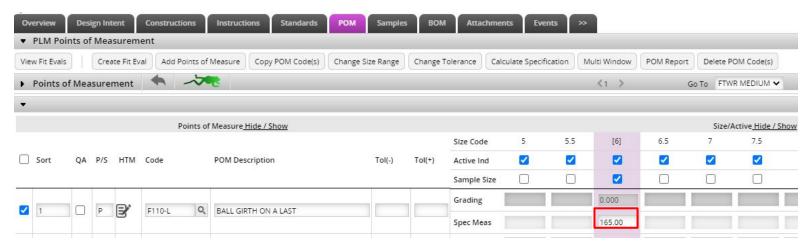
Note: Alpha sized footwear is exempt from having the width indicated.



ENTERING MEASUREMENTS

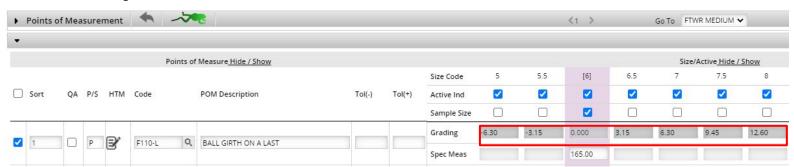
Measurements must match the fit approved sample.

1. Enter measurements for the base size for each Point of Measure that is relevant for the style.



2. Enter grading on all sizes in the size range.

Note: The grades calculate from the BASE size.



3. Click Save



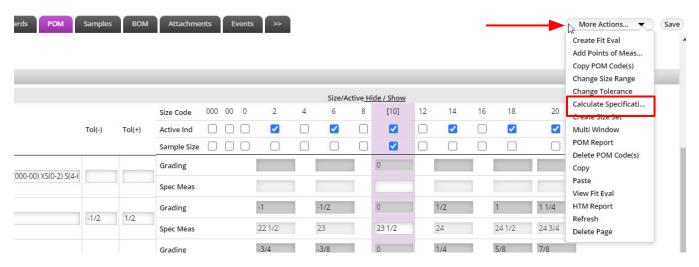
4. Repeat for all relevant Points of Measure.



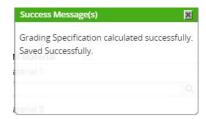
CALCULATE SPECIFICATIONS

To calculate the specifications on the POM page.

1. Click More Actions > Calculate Specification.



2. Success Message window will appear confirming grading specification has calculated successfully You will see all calculations in the Spec Meas row.

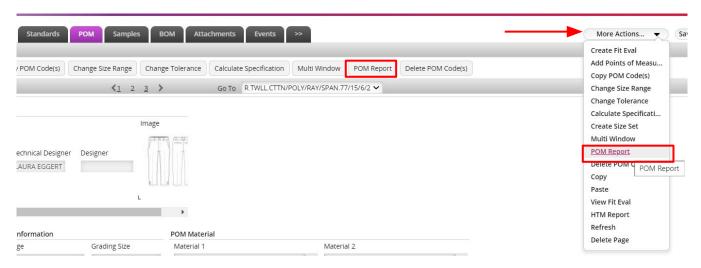




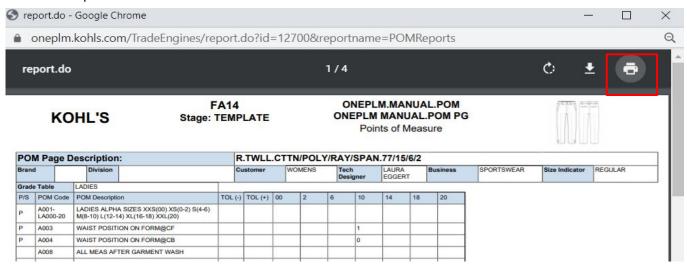


PRINTING POM REPORT

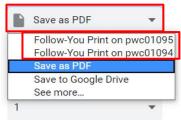
1. To print the POM page, click More Actions > POM Report OR click the hot key at the top.



- 2. A PDF of the POM Report will automatically generate and window will appear.
- 3. Click on the printer icon.



4. Follow computer settings to either save as PDF file OR print PDF.



ATTACHMENTS

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ATTACHMENTS

ONEPLM IMAGE/FILE SIZE REQUIREMENTS

- Maximum size of an attachment is 307200000 bytes.
- To print, image/file size cannot exceed 2.5 MB and MUST BE one of these file types: .PNG, .jpeg, or .Al.
 - Note: If sending images from phone or iPad to onePLM, file cannot exceed 2.5 MB or image will not print.

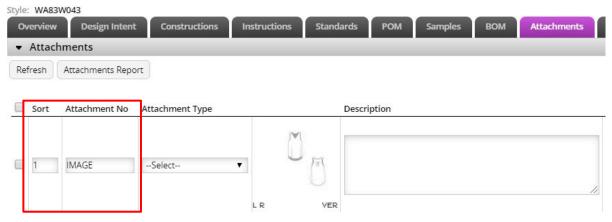
ONEPLM SUPPORTED FILE TYPES

• gif, jpg, JPG, jpeg, png, ai, Al, pdf, tif, psd, PSD, indd, INDD, tiff, PNG, bmp, BMP, doc, txt, xls, xml, ppt, mov, zip, qtx, step, igs, docx, xlsx, pptx, docm, xlsm, pptm, mpg, ase



TECH SPEC OVERVIEW IMAGES

- Before uploading a file, make sure image has a unique file name. Example: Date-Style #-Fit Round-Issue Callout
- For thumbnail of image to show in a onePLM search, image on attachments page must be in position #1 of the sort order.
- Word "IMAGE" must be listed under "Attachment No." column as the first word in order for image to show in a onePLM search.



ATTACHMENTS

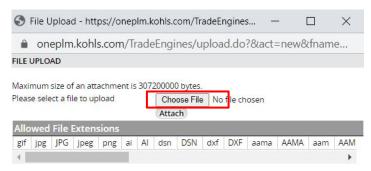
UPLOADING IMAGES & ATTACHMENTS

Note: Please make a distinct name for files (ex. BJO3K103 Front) with no special characters.

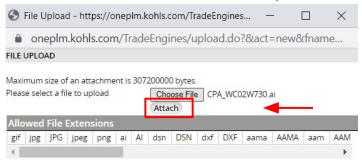
1. From the Attachments Tab, click **C** for Choose File.



2. The file upload window will appear. Click **Choose File**, then select the file to upload and click **Open**.



3. The file name selected will show next to Choose File. Click **Attach** to upload.



DELETING IMAGES AND ATTACHMENTS

Click the box next to the image to select.



2. Click More Actions > Delete.

