

Changes for the Month of August 2023

Kohl's Logistics and Routing

Kohl's Packaging and Shipping Requirements

Additional verbiage has been added to the Polybag Exceptions section

Kohl's International Shipping Requirements

Updated Infor Nexus/Avery ICE link has been added

Kohl's Reverse Logistics Reminders

Per Kohls Posted Policy, RA numbers for Return Merchandise must be provided to Kohls within 14 days. This 14 days starts from the time an Invoice is available on the Inmar InvoiceLink site. Please utilize the following link to gain access to the site and view your return Invoices and related information:

<https://www.clsinvoicelink.inmar.com>

If you have not yet registered, please select the "Register" option and follow the prompts to gain access. A toll-free number is available for any questions related to gaining access Monday through Friday, from 8 am to 5 pm EST (866-248-3163), or via email at invoicelink@inmar.com.

After gaining access to InvoiceLink, if you have further questions related to returns, please refer to the Reverse Logistics Requirements document posted on K-Link for the specific email group that can assist or reach out to reverse.logistics@kohls.com if your specific question is not listed.

It is critical to the efficient flow and processing of damage/defective, trouble shipments and callback merchandise that Kohl's have the most current vendor Return Center address information. Please check your address information on your current Invoices in the InvoiceLink site to confirm they are accurate. If any changes need to be made please contact reverse.logistics@kohls.com with those updates.