

Changes for the Month of December 2023

Kohl's Logistics and Routing

Kohl's Landed/POE Shipment Requirements

Kohl's 3rd Party Consolidator email contact addresses have been updated.

Kohl's Compliance Evidence for Disputes

Clarification of evidence needed has been added and highlighted in this document.

Kohl's Packaging and Shipping Requirements

Hanger size requirements have been updated (Appendix J).

Reminders & Updates from Kohl's Reverse Logistics Team

RTV vendors should access the Inmar InvoiceLink website to provide Return Authorizations (RA) for "RTV - RA Required" invoices. For "RTV - RA Required" vendors, this should be done as soon as possible for any posted invoices. Failure to provide RA's within 30 days of the invoice date could result in Kohl's updating the disposition and debiting the cost of those goods against the account as though the goods had been successfully returned. For questions on how to access the InvoiceLink website, email reverse.logistics@kohls.com for further assistance.

Please utilize the following contacts for Return questions:

reverse.logistics@kohls.com - Questions pertaining Return Dispositions, Return Agreements, processing policies, Callback status updates, shipping questions, etc.

invoicelink@inmar.com - Questions involving accessing and/or navigating the Inmar InvoiceLink website. *Please also discontinue the use of the following email address as it is not a valid email for Kohls issues: returnsinvoices@inmar.com.*