Submit FAQs

Question/Issue	Answer
When trying to create a submit I receive a "Please select at least one…" error message	Make sure that you are selecting both the material and the color(s) prior to selecting "create submit"
When I try to select the "Rounds" tab I receive a "Submit does not have rounds" error message	Navigate to the Submit Overview page, select the "More Actions" drop down and choose "Send to Supplier". Now you will be able to enter into the rounds tab.
I get an "invalid mill" error message when I try to save my submit	Please reach out to factory.compliance@kohls.com to understand why your mill is no longer active in OnePLM. They can assist you in reactivating your mill
I get a "Duplicate Submit" error when I try to save my new submit	1. Click the "ok" button to be taken to the submit 2. If the existing submit is assigned to another vendor, reach out to the Kohl's production team you are working with so they can add you as the vendor on the submit
I need to re-submit a submit that has already been approved, but can not create a new submit number	Only one submit number can be created for each combination of MID, Mill, Color/Art, and submit type. If a submit has already been created, you can not create a new one for the same combination. Please reach out to us at oneplmsupport@kohls.com and we will work with you on this issue.
I get an "Invalid artwork name" error when I try to save my submit	Please reach out to us at oneplmsupport@kohls.com and we will work with you on this issue.
The submit is not displaying the correct / is missing sub decision boxes	Check the "Submit Category" field on the Submit Overview page. Delete and re-select the "Submit Type" and save. The submit category will now appear if it was blank, or be corrected if it was incorrect, which will result in the appropriate sub decision boxes on the rounds tab.

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I can not edit the rounds tab, or generate the submit report to print	Please reach out to the Kohl's production team you are working with and ask them to update the submit to assign you as the vendor
I'm not able to enter a "Mill approved" or "Vendor approved" decision status into the submit rounds	Please reach out to us at oneplmsupport@kohls.com and we will work with you on this issue.
When I try to print the Submit Report page I receive a "Please enter a supplier/mill decision status and submit date" error	You must complete these fields in your section (either "Supplier/Mill" or "Agent/Vendor") first: Submit Date, Decision Status, Sub Decision statuses, Carrier, AWB No (tracking #)
Kohl's is unable to comment in the round / is requesting that I "open the round for comments"	Navigate to the "Agent/Vendor" section of the round and fill in the following fields and save: Submit Date, Decision Status, Sub Decision statuses, Carrier, AWB No (tracking #)
I'm trying to create a bulk submit, but receive an error message that the original submit is not approved	The Mill/Vendor should not update their section of the rounds tab after the Kohl's team has entered their approval. Any changes will overwrite the Kohl's approval. Please reach out to the Kohl's Production team to have them re-enter their approval comment.