

Procedure: Kohl's Cares Product Quality Development

● PROGRAM / THEME & VENDOR SELECTION

- Managed by **Kohl's Cares Office**
- **EXISTING** Vendors/Suppliers are responsible for following / keeping up to date on Kohl's Private & Exclusive Brand requirements posted on K-Link including:
 - *Factory and Import Compliance*
 - *Product Testing / CPC (Children's Product Certificate) / GCC (General Certificate of Conformity)*
 - *Quality Assurance 3rd Party Product / Production Inspections*
- **NEW** Vendors/Suppliers should be on-boarded prior to first orders to ensure they are approved for production and can meet/exceed Kohl's Private & Exclusive Brand product quality standards/requirements

● DESIGN & DEVELOPMENT

- **Vendor/Supplier** will manage and is responsible for:
 - *Matching Aesthetics to Approved Program / Theme*
 - *Technical Design / Construction*
 - *Materials Testing*
 - *All materials should be tested by a Kohl's approved 3rd Party Certified Lab and meet/exceed Kohl's quality standards & requirements before use in bulk production*
 - *Product Safety Risk Assessment*
- **Vendor/Supplier** is responsible for sending product information including images to PD-product.integrity@kohls.com to assess product safety risk for the following:
 - *New item development (examples)*
 - *Trim attachments and/or potential small parts for plush*
 - *Any concerns or questions regarding safety and/or quality requirements for children's products*
- PI / QA teams will provide guidance and may request development samples for review
- **Sampling**
 - *Development sampling managed by Kohl's Cares Office*
 - *Development samples are not required by PI / QA team unless requested*

***It is in the best interest of Vendor/Supplier and Kohl's to address potential safety and/or quality risks during DEVELOPMENT to ensure production quality and remains on schedule**

● 3rd PARTY PRODUCT TESTING

- The Vendor / Supplier is responsible for ensuring that all styles are tested at a 3rd party testing facility
- Testing to be completed at an approved 3rd party Lab either Bureau Veritas, Intertek or SGS
- Children's test reports are valid for Tier 1- 6 months or every 100,000 units Tier 2 - 6 months or every 75,000units
- Testing Manuals, Protocols, Test Request Forms and Guideline can be found on K Link

● 3RD PARTY FINAL RANDOM PRODUCT INSPECTION (FRI)

- The Vendor / Supplier is responsible for ensuring the factory provides their approved production samples (as described above) to the 3rd Party Inspection Service Provider to reference during FRIs.
- Frequency of FRI product inspections for plush programs: **Every 100K units**
- FRI will be conducted following **Kohl's FRI Procedure – Hardlines**