

Automated Ticket Maker Assignment:



For the brands listed below with only one Ticket Maker designated, the Ticket Maker will automatically be assigned to POs in onePLM.

NOTE: For Open Market styles (Celebrate Together, Jammies For Your Families and Unbranded/Generic) where either Ticket Maker can be used, the Ticket Maker will still need to be manually assigned. See instructions on pg.2

BRAND	AVERY DENNISON	R-PAC
APT 9		X
CELEBRATE TOGETHER	X	X
CROFT & BARROW	X	
FLX		X
INTEMPO	X	
JAMMIES FOR YOUR FAMILIES	X	X
JUMPING BEANS		X
JUMPING BEANS/DISNEY		X
LAUREN CONRAD	X	
LITTLE CO	X	
NINE WEST		X
SO		X
SONOMA - Mens + Boys		X
SONOMA - Womens	X	
SVVW	X	
TEK GEAR		X
UNBRANDED / GENERIC	X	X
Heat Transfers (All Brands)	X	X

Updated on 5/8/2025

To view the Ticket Maker assigned to your POs in onePLM, Please use the **Review Ticket Maker Query** (See screenshot below). This can be found on the home page in onePLM under "Ticket Maker Workflow".



Manually Assigning Ticket Maker Process and Troubleshooting:



The following information is applicable to **Open Market styles**- meaning- styles that are not assigned to a Ticket Maker by brand. These include the following:

- Celebrate Together (CT)
- Jammies For Your Families (JFYF)
- Unbranded/Generic

If your styles are not generic, JFYF or CT, PO's will as of 5/1/2025 be auto-assigned to a ticket maker based on brand and division. You will no longer need to assign a ticket maker yourself. If you have any questions, please reach out to oneplmsupport@kohls.com

How to Select a Ticketmaker:

- 1.) Select the **Assign & Approve TM query** on your dashboard
- 2.) Enter in applicable search criteria
- 3.) Click on the purchase order hyperlink
- 4.) Select the Ticket Maker (Use the magnifying glass icon to search and select)
- 5.) Set the Ticket Maker Status to "Approved"

Troubleshooting:

Issue: The Ticket Maker automatically assigned is incorrect / There are no selections to choose from / My desired ticketmaker is not a selection

Resolution: Email oneplmsupport@kohls.com and include: PO #'s, brand, offer information and name of Ticket Maker that should be assigned.

Issue: The ticket type is incorrect

Resolution: Verify with your Kohl's Product team what the correct ticket type is. What is labeled "ticket type" on this screen, corresponds to the "integrated hangtag or joker" on the style's BOM. If the ticket type displayed is truly incorrect, take a screenshot of the below and send to your Kohl's Product team, asking that they follow the instructions.

Example: "To Kohl's PD Team, I am unable to complete my ticket order process, and believe the root cause is a piece of missing or incorrect data on the PO. Please ask the merchant specialist to review, and correct (or re-select) the field 'Ticket Type' in MDM, then re-EDI the PO(s). See attached for a list of PO's I am having an issue with."

Issue: I'm unable to find the PO in onePLM

Resolution: Verify that you have received the EDI'd PO. If not, contact your Kohl's Product team to inquire when the PO will be EDI'd. If you have received, take a screenshot of the below and send to your Kohl's Product team, asking they follow the instructions